



SOLANO TRANSPORTATION AUTHORITY

Member Agencies:
Benicia ♦ Dixon ♦ Fairfield ♦ Rio Vista ♦ Suisun City ♦ Vacaville ♦ Vallejo ♦ Solano County

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PCC

**SOLANO
PARATRANSIT COORDINATING COUNCIL (PCC)
AGENDA**

**1:00 – 3:00 p.m.
Thursday, July 21, 2016
KROC Center
Banquet Room
586 Wigeon Way
Suisun City, CA 94585**

<u>ITEM</u>	<u>STAFF PERSON</u>
1. CALL TO ORDER	Chair Rogers
2. CONFIRM QUORUM	
3. INTRODUCTIONS (1:00 – 1:05 p.m.)	
4. APPROVAL OF AGENDA (1:05 – 1:10 p.m.)	
5. OPPORTUNITY FOR PUBLIC COMMENT (1:10 – 1:15 p.m.)	
6. COMMENTS FROM STAFF AND REPRESENTATIVES FROM ADVISORY COMMITTEES	
1. Richard Burnett, MTC/PAC Representative	
2. Edith Thomas, Seniors & People with Disabilities TAC Representative	
3. Ernest Rogers, CTSA-AC Representative	
(1:15 – 1:20 p.m.)	
7. PRESENTATIONS	
A. Coordinated Public Transit – Human Services Transportation Plan Update for the San Francisco Bay Area	Drennen Shelton, MTC
B. Fairfield and Suisun Transit (FAST) Paratransit Rider’s Guide - No-Show Policy Revision	Debbie Whitbeck, FAST
(1:20 – 1:50 p.m.)	

PCC MEMBERS

<u>Richard Burnett</u> MTC PAC Representative	<u>Curtis Cole</u> Public Agency - Health & Social Services	<u>Lyall Abbott</u> Member at Large	<u>Judy Nash</u> Public Agency - Education	<u>Rachel Ford</u> Social Services Provider	<u>Ernest Rogers –Chair</u> Transit User
<u>Edith Thomas</u> Social Service Provider	<u>Cynthia Tanksley</u> Transit User	<u>James Williams</u> Member at Large	<u>Kenneth Grover</u> Transit User	<u>Anne Payne – Vice-Chair</u> Social Service Provider	

8. CONSENT CALENDAR

Recommendation: Approve the following consent item.

(1:50 – 1:55 p.m.)

A. Minutes of the Special PCC Meeting of June 30, 2016

Sheila Ernst, STA

Recommendation:

Approve Special PCC meeting minutes of June 30, 2016.

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9. ACTION ITEMS

A. Fiscal Year (FY) 2016-17 Transportation Development Act (TDA) Claims for the Cities of Dixon and Rio Vista

Philip Kamhi, STA

Recommendations:

Approve the following:

1. Forward a recommendation to the STA Board and MTC to approve the City of Dixon's FY 2016-17 TDA Claim for \$340,000 for transit operations.
2. Forward a recommendation to the STA Board and MTC to approve the City of Rio Vista's FY 2016-17 TDA Claim for \$254,322 for transit operations.

(1:55 – 2:00 p.m.)

Pg. ;

B. Scope of Work for Solano Mobility Update Study for Solano Seniors, People with Disabilities and Low Income

Liz Niedziela, STA

Recommendation:

Forward a recommendation to the STA Board to approve the Scope of Work for the Solano Mobility Study Update for Seniors, People with Disabilities and Low Income.

(2:00 – 2:10 p.m.)

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10. INFORMATIONAL ITEMS – DISCUSSION

A. Summary of the Solano Seniors and People with Disabilities Transportation Senior Summit III

Liz Niedziela, STA

(2:10 – 2:15 p.m.)

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B. One Bay Area Grant 2 (OBAG 2) Priorities Discussion

Robert Macaulay, STA

(2:15 – 2:25 p.m.)

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C. Solano Intercity Taxi Scrip Program Rider's Guide

Debbie McQuilkin, STA

(2:25 – 2:30 p.m.)

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D. PCC Membership Status Update

Liz Niedziela, STA

(2:30 – 2:35 p.m.)

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11. FUTURE AGENDA ITEMS AND PCC COMMENTS

Group

1. Transportation Development Act (TDA) Claims – City of Fairfield
 2. Solano Mobility Outreach Update
 3. Solano Intercity Taxi Scrip Phase II Update
 4. OBAG Priority Recommendation
 5. Solano Intercity Taxi Scrip Phase Implementation – Non Ambulatory
 6. Countywide ADA Eligibility Annual Report
- (2:35 – 2:40 p.m.)

12. TRANSIT OPERATOR UPDATES

Group

- A. Dixon Redit-Ride
 - B. Fairfield and Suisun Transit – FAST
 - C. Rio Vista Delta Breeze
 - D. SolTrans – Solano County Transit
 - E. Vacaville City Coach
- (2:40 – 3:00 p.m.)

13. INFORMATIONAL ITEM – NO DISCUSSION

- A. 2016 PCC Meetings and Locations**
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Sheila Ernst, STA

14. ADJOURNMENT

The next regular meeting of the PCC is scheduled to meet at **1:00 p.m., Thursday, September 15, 2016 at the Rio Vista Veterans Hall located at 610 St. Frances Way.**

For questions regarding this agenda:

Please contact Liz Niedziela at (707) 399-3217 or lniedziela@sta.ca.gov

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Solano Transportation Authority
... working for you!

PCC

SOLANO PARATRANSIT COORDINATING COUNCIL AGENDA

Draft Minutes for the Meeting of June 30, 2016

1. CALL TO ORDER

Vice-Chair Payne called the meeting to order at 12:12 p.m. in the Suisun City Council Chambers.

Voting Members Present: *In Alphabetical Order by Last Name*

Rachel Ford	Public Agency – Health & Social Services
Judy Nash	Public Agency – Education (arrived at 12:15 p.m.)
Anne Payne	Vice-Chair, Social Services Provider – Senior Living Facility (arrived at 12:10 p.m.)
Cynthia Tanksley	Transit User
Edith Thomas	Social Service Provider (arrived at 12:40 p.m.)
James Williams	Member-at-Large

Voting Members Not Present: *In Alphabetical Order by Last Name*

Lyall Abbott	Member-at-Large
Richard Burnett	MTC PAC Representative
Curtis Cole	Public Agency – Health & Social Services
Kenneth Grover	Transit User
Ernest Rogers	Chair, Transit User

Also Present: *In Alphabetical Order by Last Name*

Rowena Abadeza	Connections For Life – Mobility Connections
Karla Castro	STA Intern
Lisa Cook	State Council
Sheila Ernst	STA
Fatima Garcia	SolTrans
Vicki Jacobs	City of Dixon/Readi-Ride
Philip Kamhi	STA
TJ Kumar	Northbay Transit
Debbie McQuilkin	STA
Liz Niedziela	STA
Mandi Renshaw	Solano County Transit – SolTrans
Jailene Taveras	STA Intern

2. CONFIRM QUORUM

A quorum was confirmed.

3. INTRODUCTIONS

The group dispensed with self-introductions.

4. APPROVAL OF AGENDA

With a motion by James Williams and a second by Judy Nash, the PCC approved the June 30, 2016 agenda. (5 Ayes, 6 Absent)

5. OPPORTUNITY FOR PUBLIC COMMENT

None.

6. COMMENTS FROM STAFF AND REPRESENTATIVES FROM THE PARATRANSIT COORDINATING COUNCIL

1. Richard Burnett, MTC/PAC Representative
2. Edith Thomas, Seniors & People with Disabilities TAC Representative
3. Ernest Rogers, CTSA-AC Representative

No representatives were present to report their comments. Richard Burnett made a handout available to the committee members regarding various updates at the Metropolitan Transportation Commission (MTC).

7. CONSENT CALENDAR

A. Minutes of the PCC Meeting of May 19, 2016.

Recommendation:

Approve PCC minutes of May 19, 2016.

With a motion by Rachel Ford and a second by Judy Nash, the PCC approved the agenda (5 Ayes, 5 Absent, 1 Abstained; Anne Payne)

8. ACTION ITEM

A. Fiscal Year (FY) 2016-17 Transportation Development Act (TDA) Claim for Solano Transportation Authority (STA), and Solano County Transit (SolTrans)

Philip Kamhi provided an overview of the Fiscal Year (FY) 2016-17 Transportation Development Act (TDA) Claim for Solano Transportation Authority (STA), and Solano County Transit (SolTrans). He explained that TDA funds are shared among agencies to fund joint services such as SolanoExpress intercity bus routes and Intercity Taxi Scrip Program. He stated that to clarify how the TDA funds are to be allocated each year among the local agencies and to identify the purpose of the funds, the STA works with the transit operators and prepares an annual TDA matrix. Mr. Kamhi concluded that the TDA matrix for FY 2016-17 will be submitted to the STA Board for approval on July 13, 2016.

James Williams noted a discrepancy in the amount for Solano County Transit's FY 2016-17.

Recommendations:

1. Solano Transportation Authority's Revised FY 2016-17 TDA Claim for \$1,084,274 for transit programs, administration, coordination, and planning, operating and maintenance cost for the Suisun City AMTRAK station, Faith in Action Program and the Intercity Taxi Scrip Program.
2. Solano County Transit's FY 2016-17 TDA Claim for ~~\$9,126,749~~ \$7,600,409 for operating and capital projects.

With a motion by James Williams and a second by Judy Nash, the PCC approved the recommendations as amended above in ~~strikethrough bold and italics~~. (6 Ayes, 5 Absent)

B. PCC Membership Update

Liz Niedziela provided an update on the PCC Membership. She explained that at the May PCC meeting, STA staff presented that the STA Board approved the PCC recommendation to reappoint Judy Nash for an additional three (3) year term to the PCC. She stated that Anne Payne's PCC term is expiring this month and that she is interested in serving another term of three years. She added that Anne Payne has worked for the Area Agency on Aging in Solano/Napa County and is currently employed at a senior living facility.

Recommendation:

1. Forward a recommendation to the STA Board to reappointed Anne Payne to the Paratransit Coordinating Council as a Social Service Provider for an additional three (3) year term.

With a motion by Rachel Ford and a second by Judy Nash, the PCC approved the recommendation. (9 Ayes, 2 Absent)

9. INFORMATIONAL ITEMS - DISCUSSION

A. One Bay Area Grant (OBAG) Round 2 Discussion

Liz Niedziela stated that STA staff estimates approximately \$9 million of CMAQ funds will be available for programming and that STA staff will be meeting with the seven cities and the county, SolTrans, and all of the STA advisory committees to seek their input on OBAG 2 priority projects. She stated that MTC Resolution 4202 includes the adoption of the project selection criteria and programming policy for the second round of OBAG funds. Ms. Niedziela concluded that the resolution includes Mobility Management.

Lisa Cook commented that the State Council provides innovation grants up to \$20,000 each year that is available to all 13 regions. Ms. Cook agreed to email STA staff with more information regarding the grants.

10. INFORMATIONAL ITEMS – NO DISCUSSION

A. 2016 PCC Meetings and Locations

11. FUTURE AGENDA ITEMS AND COUNCIL COMMENTS

The future list of agenda items for 2016 was presented.

Liz Niedziela stated that Drennen Shelton from the Metropolitan Transportation Commission will be presenting at the next PCC meeting and ask the group to gather their feedback on transportation gaps. She added that OBAG 2 priorities will also be discussed on July 21st.

Liz Niedziela stated that an OBAG 2 priority timeline and a Senior Summit III summary will be provided at the next meeting.

12. ADJOURNMENT

The meeting adjourned at 12:55 p.m. The next meeting of the PCC is scheduled to meet at **1:00 p.m., Thursday, July 21, 2016 at the KROC Center in the Banquet Room located at 586 East Wigeon Way in Suisun City.**

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PCC

DATE: July 12, 2016
TO: Paratransit Coordinating Council
FROM: Philip Kamhi, Transit Program Manager
RE: Fiscal Year (FY) 2016-17 Transportation Development Act (TDA) Claim for the Cities of Dixon and Rio Vista

Background:

The Transportation Development Act (TDA) was enacted in 1971 by the California Legislature to ensure a continuing statewide commitment to public transportation. This law imposes a one-quarter-cent tax on retail sales within each county for this purpose. Proceeds are returned to counties based upon the amount of taxes collected, and are apportioned within the county based on population. To obtain TDA funds, local jurisdictions must submit requests to regional transportation agencies that review the claims for consistency with TDA requirements. Solano County agencies submit TDA claims to the Metropolitan Transportation Commission (MTC), the Regional Transportation Planning Agency (RTPA) for the nine Bay Area counties.

TDA funding is used for public transit services, transportation for seniors and people with disabilities, regional transportation planning, and bicycle and pedestrian programs. MTC requires agencies to have public review of the TDA Article 4, 4.5, and 8 claims by the Paratransit Coordinating Council (PCC) before they can be approved. However, MTC is not obligated to the recommendations made by the PCC.

Discussion:

TDA funds are shared among agencies to fund joint services such as SolanoExpress intercity bus routes and Intercity Taxi Scrip Program. To clarify how the TDA funds are to be allocated each year among the local agencies and to identify the purpose of the funds, the STA works with the transit operators and prepares an annual TDA matrix. The TDA matrix is approved by the STA Board and submitted to MTC to provide MTC guidance when reviewing individual TDA claims. The TDA matrix for FY 2016-17 (Attachment A) will be submitted to the STA Board for approval on September 14, 2016.

As required by MTC Resolution 1209, the City of Dixon and the City of Rio Vista are submitting their FY 2016-17 Transportation Development Act (TDA) Article 4, 4.5, and 8 claims for consideration by the PCC.

The following TDA claim is being brought forward for recommendation for approval:

The City of Dixon

The City of Dixon requests \$340,000 in TDA funds. TDA funds in the amount of \$340,000 will be used for transit operations. The City of Dixon's claim amounts are included in Attachment A, the Revised TDA Matrix. The City of Dixon's TDA claim summary is included in Attachment B.

The City of Dixon's TDA Claim will be consistent with the TDA matrix going to the STA Board for approval on September 14, 2016.

The City of Rio Vista

The City of Rio Vista requests \$254,322 in TDA funds. TDA funds in the amount of \$254,322 will be used for transit operations. The City of Rio Vista's claim amounts are included in Attachment A, the Revised TDA Matrix. The City of Rio Vista's TDA claim summary is included in Attachment C.

The City of Rio Vista's TDA Claim will be consistent with the TDA matrix going to the STA Board for approval on September 14, 2016.

Recommendations:

Approve the following:

1. Forward a recommendation to the STA Board and MTC to approve the City of Dixon's FY 2016-17 TDA Claim for \$340,000 for transit operations.
2. Forward a recommendation to the STA Board and MTC to approve the City of Rio Vista's FY 2016-17 TDA Claim for \$254,322 for transit operations.

Attachments:

- A. FY 2016-17 Solano TDA Matrix – Working Draft
- B. The City of Dixon's TDA Claim Summary
- C. The City of Rio Vista's TDA Claim Summary

FY2016-17 TDA Matrix WORKING DRAFT

13-Jun-16

FY 2016-17

AGENCY	TDA Est from MTC, 2/24/16	Projected Carryover 2/24/16	Available for Allocation 2/25/16	FY2015-16 Allocations / Returns after 1/31/16	Paratransit		Local Transit					Intercity						STA Planning	Other / Swaps	Transit Capital	Total	Balance				
					ADA Subsidized Taxi Phase I	Paratransit	Dixon Read-Ride	FAST	Rio Vista Delta Breeze	Vacaville City Coach	SolTrans	FAST Rt 20	FAST Rt 30	FAST Rt 40	SolTrans Rt. 78	SolTrans Rt. 80	SolTrans Rt 85						FAST Rt. 90	FAST Intercity Subtotal	SolTrans Intercity Subtotal	
					(2)																		(4)	(4)	(6)	(7)
Dixon	745,767	1,043,730	1,789,497		5,000		340,000						\$ 4,351	\$ 91,921	\$ 3,899	\$ 5,545	\$ (730)	\$ 2,175	\$ 5,883	\$ 106,055	\$ 6,990	\$ 21,651		0	\$ 479,696	1,309,801
Fairfield	4,355,601	1,291,497	5,647,098		40,000								\$ 83,280	\$ 111,176	\$ 185,092	\$ 23,820	\$ (7,888)	\$ 29,903	\$ 189,224	\$ 568,772	\$ 45,834	\$ 125,337			\$ 779,943	4,867,155
Rio Vista	318,930	301,011	619,941		5,000				254,322				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0	\$ -	\$ 9,038			\$ 268,360	351,581
Suisun City	1,124,528	104,323	1,228,851		0								\$ 14,807	\$ 30,165	\$ 63,953	\$ 5,129	\$ (1,681)	\$ 8,420	\$ 73,496	\$ 182,421	\$ 11,868	\$ 32,524	\$ 50,000		\$ 276,813	952,038
Vacaville	3,686,482	6,913,032	10,599,514		70,000	268,819			751,085				\$ 119,265	\$ 157,659	\$ 143,844	\$ 16,432	\$ (5,157)	\$ 12,254	\$ 60,043	\$ 480,811	\$ 23,529	\$ 106,648		1,090,000	\$ 2,790,892	7,808,622
Vallejo/Benicia (SolTrans)	5,736,777	1,169,941	6,906,718	-5,000,000	85,000	1,296,496				2,670,158			\$ 27,599	\$ 74,965	\$ 35,578	\$ 306,302	\$ (65,058)	\$ 123,074	\$ 27,809	\$ 165,951	\$ 364,318	\$ 164,364		3,141,406	\$ 2,887,693	4,019,025
Solano County	753,163	1,167,023	1,920,186		207,852								\$ 19,483	\$ 32,936	\$ 31,115	\$ 24,496	\$ (2,043)	\$ 17,357	\$ 30,494	\$ 114,027	\$ 39,810	\$ 121,862	\$ 40,000		\$ 523,552	1,396,634
Total	16,721,248	11,990,557	28,711,805	-5,000,000	412,852	1,565,315	340,000	0	254,322	751,085	2,670,158		\$ 268,785	\$ 498,824	\$ 463,481	\$ 381,724	\$ (82,557)	\$ 193,183	386,948	\$ 1,618,038	\$ 492,350	\$ 581,422	\$ 90,000	\$ 4,231,406	\$ 8,006,948	20,704,857

NOTES:
 Background colors on Rt. Headings denote operator of intercity route
 Background colors denote which jurisdiction is claiming funds

- (1) MTC February 24, 2016 Fund Estimate; Reso 4220; columns I, H, J
- (2) STA will be claimant. Amounts subject to change.
- (3) Includes flex routes, paratransit, local subsidized taxi
- (4) Consistent with FY2016-17 Intercity Transit Funding Agreement and FY2014-15 Reconciliation
- (5) Note not used.
- (6) Claimed by STA from all agencies per formula; approved by TAC April 27, 2016. \$100,000 of Solano County TDA going to Redwood Parkway/Fairgrounds as requested by Solano County and pending STA Board Approval (July 2016).
- (7) Suisun City amount to be claimed by STA for Suisun Amtrak station maintenance; Solano County amount to be claimed by STA for Faith in Action
- (8) Transit Capital purchases include bus purchases, maintenance facilities, etc.

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PCC

DATE: July 12, 2016
TO: Solano Paratransit Coordinating Council
FROM: Liz Niedziela, Transit Program Manager
RE: Scope of Work for Solano Mobility Update Study for Solano Seniors, People with Disabilities and Low Income

Background:

To maintain and improve their quality of life, Solano seniors and people with disabilities need mobility and access to community resources such as employment, retail, medical, services, recreational, spiritual as well as to congregate with family and friends. Through extensive outreach, this study will identify existing mobility resources, mobility challenges and gaps, identify and prioritize strategies to address them to create a short and long-term mobility plan for Solano Seniors, People with Disabilities and Low Income.

The Solano Transportation Authority (STA) is nearing completion of the most recent update of the Solano Comprehensive Transportation Plan (CTP). The CTP provides the basis for a long range, multi-modal transportation plan for Highways and Local Roads, Transit, and Active Modes in Solano County. One of the approved policies of the nearly completed CTP's Transit Element is to update the Solano Transportation Study for Seniors and People with Disabilities at least every six years. As the last version of this study was completed in 2011, it is time to update it.

An update of the Solano Transportation Study for Seniors and People with Disabilities will also provide input for Solano County transit operators' short and long-range transit plans, implementation plans for future paratransit and mobility services, and help prioritize new funding revenues and programs for senior and people with disabilities' mobility services.

Discussion:

This study will involve significant public outreach. Five Community Based Transportation Plans and two Seniors and People with Disabilities Studies were conducted in the past fifteen years; these focused on outreaching to local communities to identify the transportation needs of the low-income population followed by identifying and prioritizing solutions. Many, but not all, priority projects from these studies have been implemented. More current outreach and study of these groups will be done to address the changes in these groups, the community, and the differing strategies available now and in the future.

STA staff developed a scope of work for your review and comments (Attachment A).

Recommendation:

Forward a recommendation to the STA Board to approve the Scope of Work for the Solano Mobility Study Update for Seniors, People with Disabilities and Low Income.

Attachment:

- A. Scope of Work for Solano Mobility Study Update for Seniors, People with Disabilities and Low Income

**DRAFT
SCOPE OF WORK
for
Solano
Solano Mobility Study Update
for Seniors, People with Disabilities, and Low Income**

Purpose:

To maintain and improve their quality of life, Solano seniors and people with disabilities need mobility and access to community resources such as employment, retail, medical, services, recreational, spiritual as well as to congregate with family and friends. Through extensive outreach, this study will identify existing mobility resources, mobility challenges and gaps, identify and prioritize strategies to address them to create a short and long-term mobility plan for Solano Seniors, People with Disabilities and Low Income.

The Solano Transportation Authority (STA) is nearing completion of the most recent update of the Solano Comprehensive Transportation Plan (CTP). The CTP provides the basis for a long range, multi-modal transportation plan for Highways and Local Roads, Transit, and Active Modes in Solano County. One of the approved policies of the nearly completed CTP's Transit Element is to update the Solano Transportation Study for Seniors and People with Disabilities at least every six years. As the last version of this study was completed in 2011, it is time to update it.

An update of the Solano Transportation Study for Seniors and People with Disabilities will also provide input for Solano County transit operators' short and long-range transit plans, implementation plans for future paratransit and mobility services, and help prioritize new funding revenues and programs for senior and people with disabilities' mobility services.

Tasks:

- 1. Confirm Project Goals and Finalize Scope of Services and Work Plan**
- 2. Identify Existing and Planned Mobility Services for Solano Seniors or People with Disabilities**
 - Inventory existing public transit services (fixed-route, paratransit, taxi, and related programs) that serve Seniors and People with Disabilities and planned services as identified in Short Range Transit Plans and other planning documents as well as outreach to transit operators.
 - Inventory and survey non-profit and private organizations that offer mobility to Solano Seniors and People with disabilities such as senior centers, senior and people with disabilities programs, non-profit groups, volunteer programs, health groups, taxi services, private businesses, web-based services, and others.
 - Identify and analyze emerging technology and transportation services and their impact on mobility for Solano Seniors and People with Disabilities.

3. Identify Existing and Projected Mobility Needs of Senior and People with Disabilities through Quantitative and Qualitative Methods

- Review and compile all current data concerning Solano seniors and people with disabilities including, but limited to, the following: the 2010 U.S. Census and follow-up survey data, regional transportation studies on seniors and people with disabilities needs, Solano Transit Ridership Surveys, Mobility Management Study, Short Range Transit Plans, Solano Senior Coalition studies, 2016 Senior Summit data, and other studies.
- Summarize progress of implementation and resources available since the 2011 Solano Transportation Study for Senior and People with Disabilities.
- Partner and collect information from senior centers as well as public, private and non-profit organizations specializing in senior and disabled issues.
- Conduct outreach throughout the county such as events, surveys and other methods to identify existing and projected mobility needs of Seniors, People with Disabilities and Low Income.

4. Public Outreach

- Develop and implement an outreach plan that will capture the diversity of Solano's Solano and Disabled communities in terms of socio-economics, ethnicity, veteran status, age and ability spectrum, etc.
- Seek input from each city's community members through surveys, interviews, meetings, on-line, and/or other means on the topics of mobility services used, transportation challenges and needs for seniors and people with disabilities.
- Partner with other organizations to streamline the collection of input.
- Seek input and present findings from approximately seven community events and /or mini Summits throughout Solano County (ideally in each city) that represent seniors, people with disabilities and low income population.
- Organize and facilitate public meetings and prepare meeting summaries
- Seek input from and present findings to the STA's Consolidated Transportation Services Agency (CTSA), Solano Senior and People with Disabilities Transportation Advisory Committee (SSPwDTAC), Paratransit Coordinating Committee (PCC), other STA committees and the STA Board.

5. Prioritize Senior and People with Disabilities' Mobility Needs and Strategies

- Identify Seniors, People with Disabilities and Low Income Stakeholders and create Stakeholder Working Group
- Meet with Stakeholders and inform them of existing and projected demand for mobility services and existing and planned services
- Identify potential solutions including those that may be traditional (transit service modifications, bus stop improvements, taxi services, etc.) and recently emerging (vehicle/van/bike sharing programs, travel training, smart-phone based mobility services, etc.)
- Prioritize needs and preliminary potential solutions
- Identify cost and implementation issues associated with solutions
- Work with Stakeholders to create initial draft of re-prioritized needs and solutions

6. Draft Study

- Present the services inventory and demand data.
- Present stakeholders and public outreach process
- Present the prioritized mobility needs and strategies
- Develop a 25 year Implementation Plan, with five year increments which will include a funding plan

7. Final Study

- Finalize the report incorporating input from public review of draft study
- Prepare the report for electronic and hard copy distribution.

DRAFT

PCC

DATE: July 12, 2016
TO: Paratransit Coordinating Council
FROM: Liz Niedziela, Transit Program Manager
RE: Summary of Solano Seniors and People with Disabilities Transportation Summit III Summary

Background:

The Solano Seniors and People with Disabilities Transportation Summit III was held on May 6, 2016 at the Joseph Nelson Community Center in Suisun City. The event was well attended with over 120 participants. Summit III purpose was to present progress since the last two summits held in 2009, to identify continuing transportation gaps and challenges, and to develop next steps.

Discussion:

The STA utilized five different tools to receive input from the public on transportation gaps and challenges. The first tool was a survey. There was an online survey and a hard copy survey provided for seniors and people with disabilities and on-line survey for providers; agencies that provide services to seniors and people with disabilities. There were 174 surveys completed consisting of 128 hard copy surveys and 46 online surveys. The results from the seniors and people with disabilities' surveys are presented in a PowerPoint in Attachment A and the results from the providers' surveys are presented in Attachment B.

The second tool was live voting by summit participants using a clicker. Approximately 75 people participated in the clicker exercise. There were 11 questions asked throughout the summit and the audience were able to cast their vote by using a clicker provided to them. The results of the voting was immediately shown on the screen (Attachment C).

The third tool was a dot exercise. There were seven (7) different transportation programs and/or services presented on the wall and a hand-out describing the programs or services in more detail. Participants were given five (5) red dots to vote on their priorities for seniors and people with disabilities transportation programs or services. They could place their five dots on one programs or spread the dots arounds. They were also given three green dots based on limited resources and asked to select their highest priorities. The results of the dot exercise is highlighted in Attachment D.

The fourth tool was "Your Turn Session" that provided an opportunity for participant to verbally express transportation issues and challenges. A summary is in Attachment E.

The fifth tool provided were comment cards. There were 35 comments cards filled out. A summary is in Attachment F.

Valuable information was provided through these tools. A brief summary of the transportation gaps that the majority of seniors and people with disabilities are experiencing transportation challenges. More services was requested such as more frequency, extended hours and customer service improvements. This was reiterated not just for transit but other programs such as volunteer driver programs and taxis. The survey indicated that over 70% of the people were

unaware the Solano Mobility Management Programs. The top three (3) priority programs identified were Taxi Scrip Program Phase II, Vehicle Share Program, and Expand Volunteer Driver Program.

The next steps are to conduct a Solano Transportation Study for Seniors, People with Disabilities and Low-Income Update in Fiscal Year 2016-17.

Recommendation:

Informational.

Attachments:

- A. Survey Results from Seniors and People with Disabilities
- B. Survey Results from Service Providers
- C. Survey Results from Live Clicker Questions Exercise
- D. Results from Dot Exercise Identifying Priorities
- E. Results from “Your Turn” Session on Transportation Gaps
- F. Results from Comment Cards on Transportation Gaps

Customer Survey

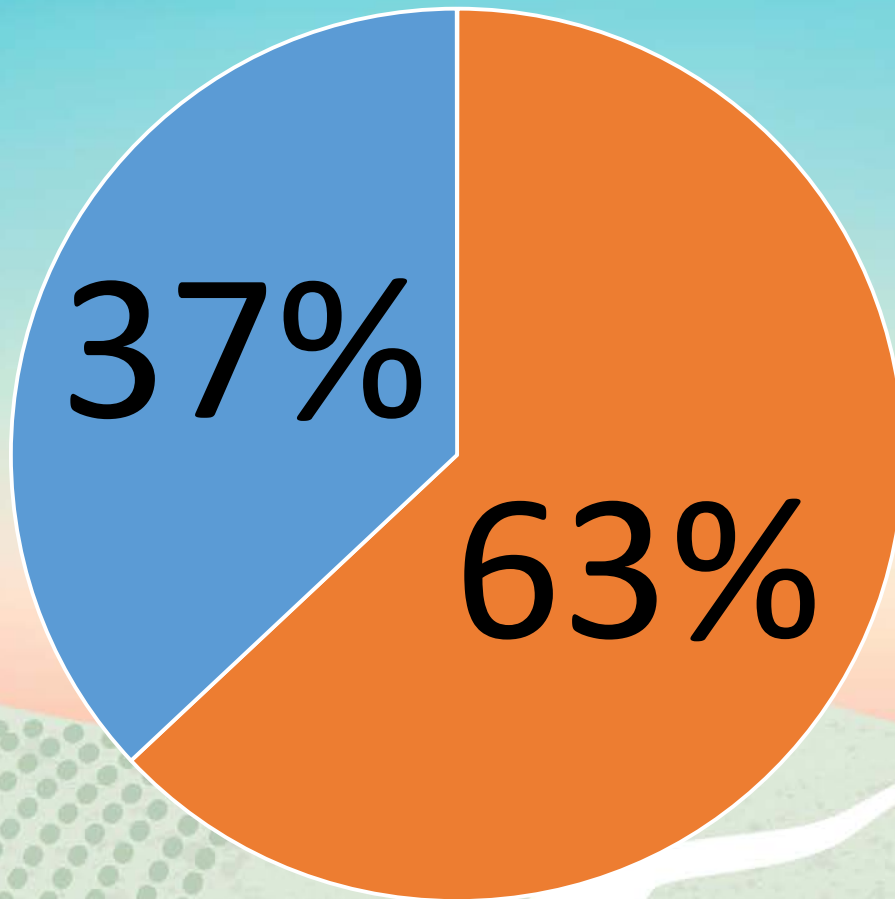
128 mailed surveys responses

46 online survey responses

174 total responses

SOLANO

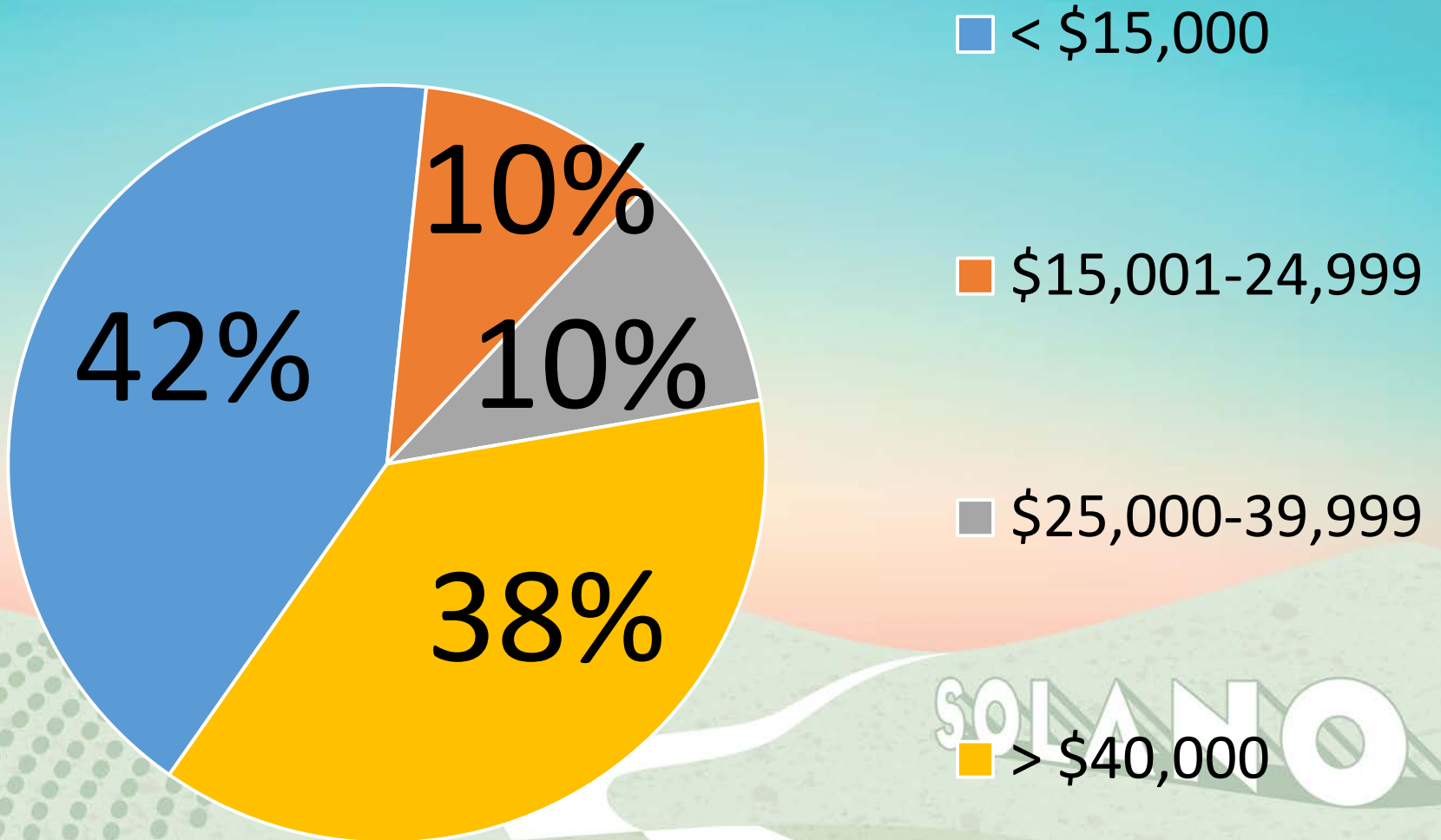
Gender



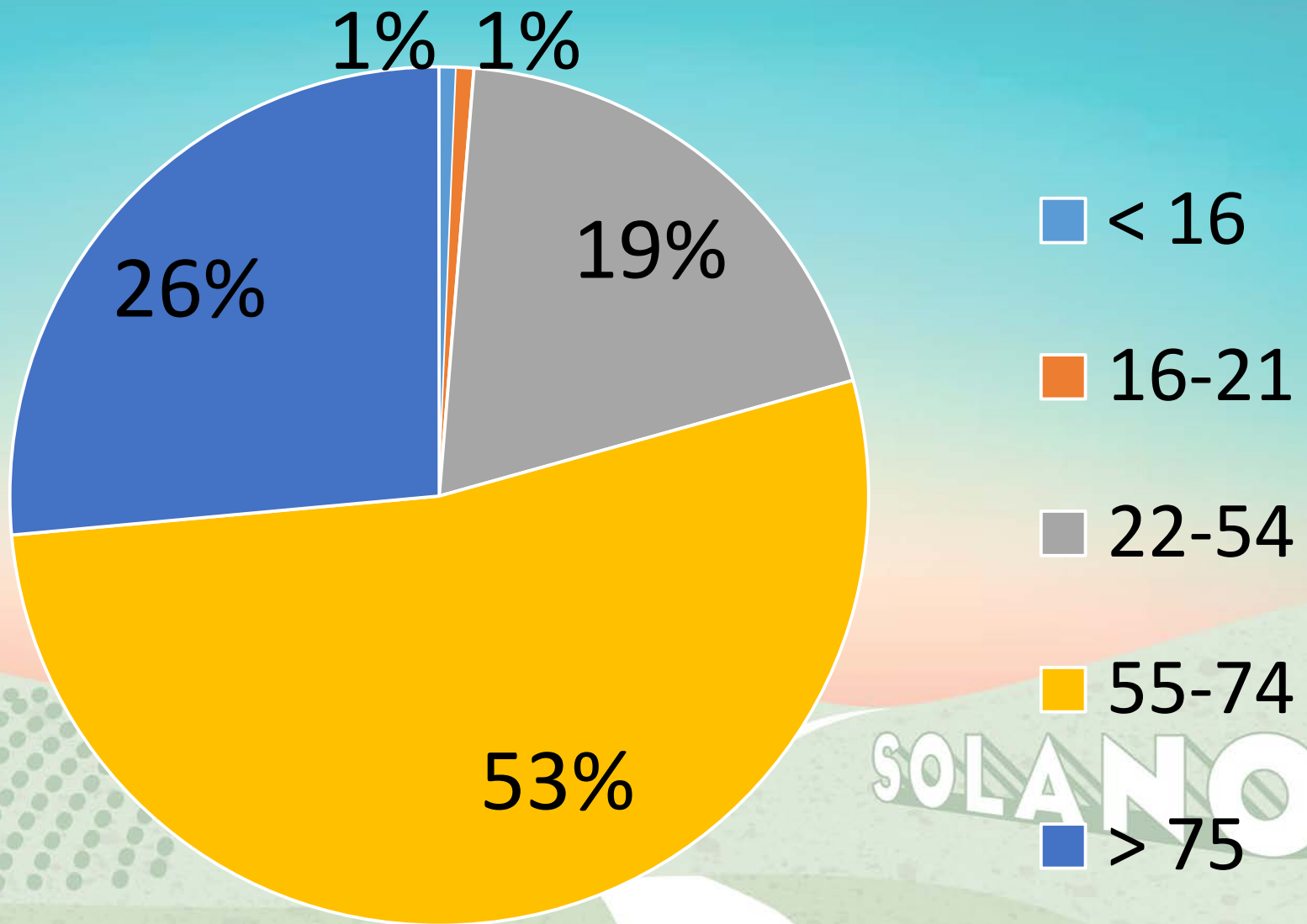
- Female
- Male

SOLANO

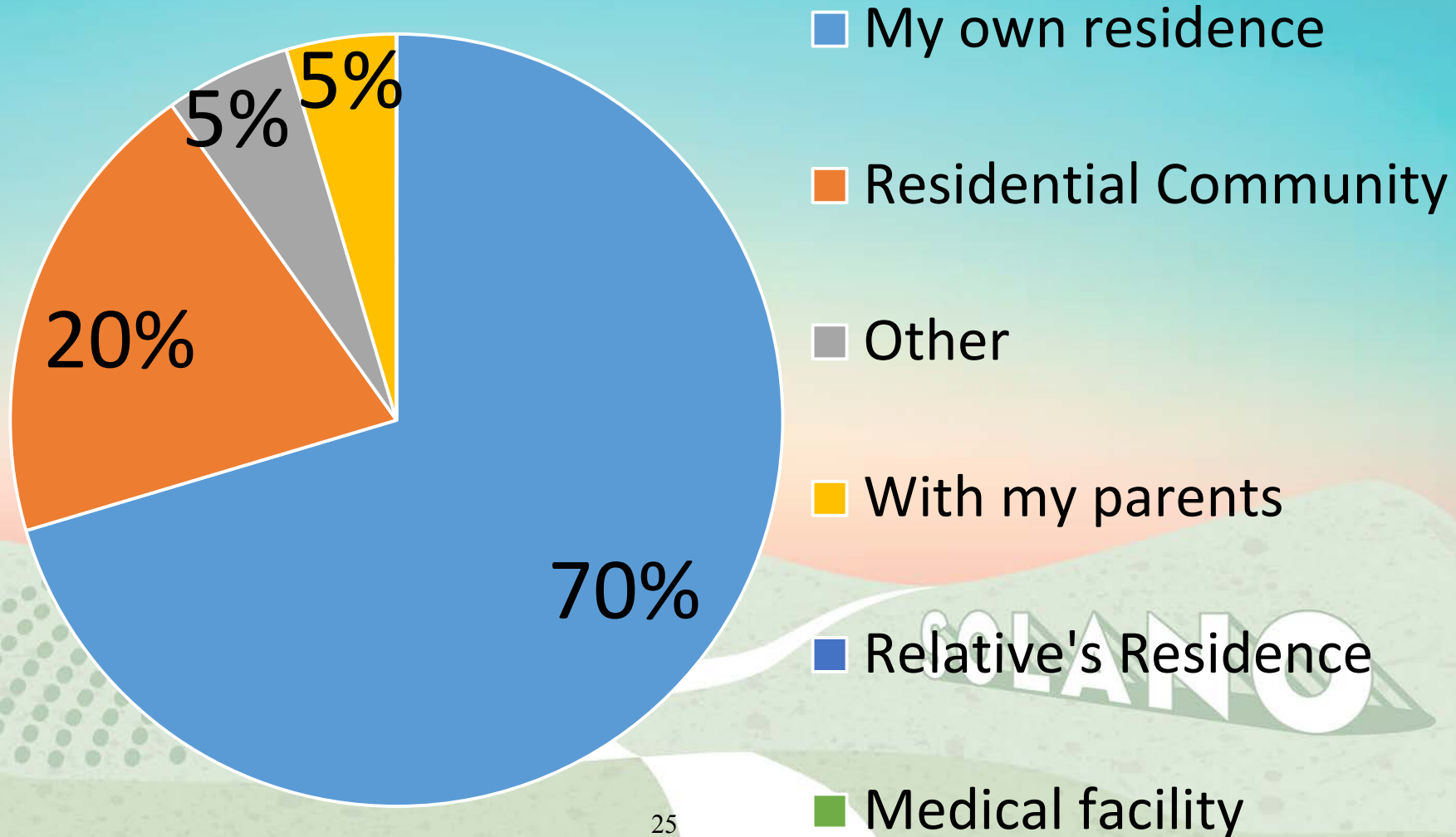
Income



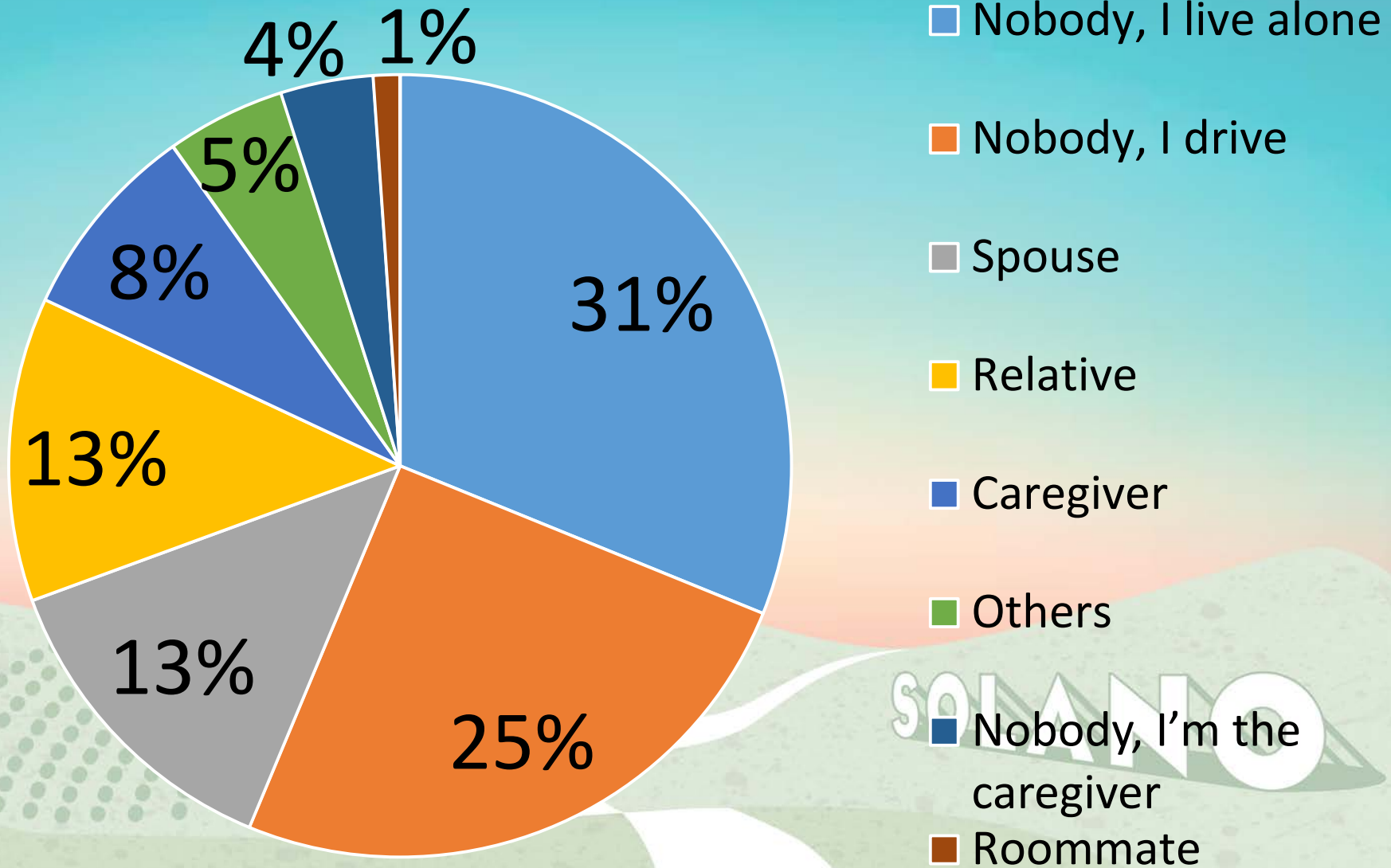
Age



Where do you live?

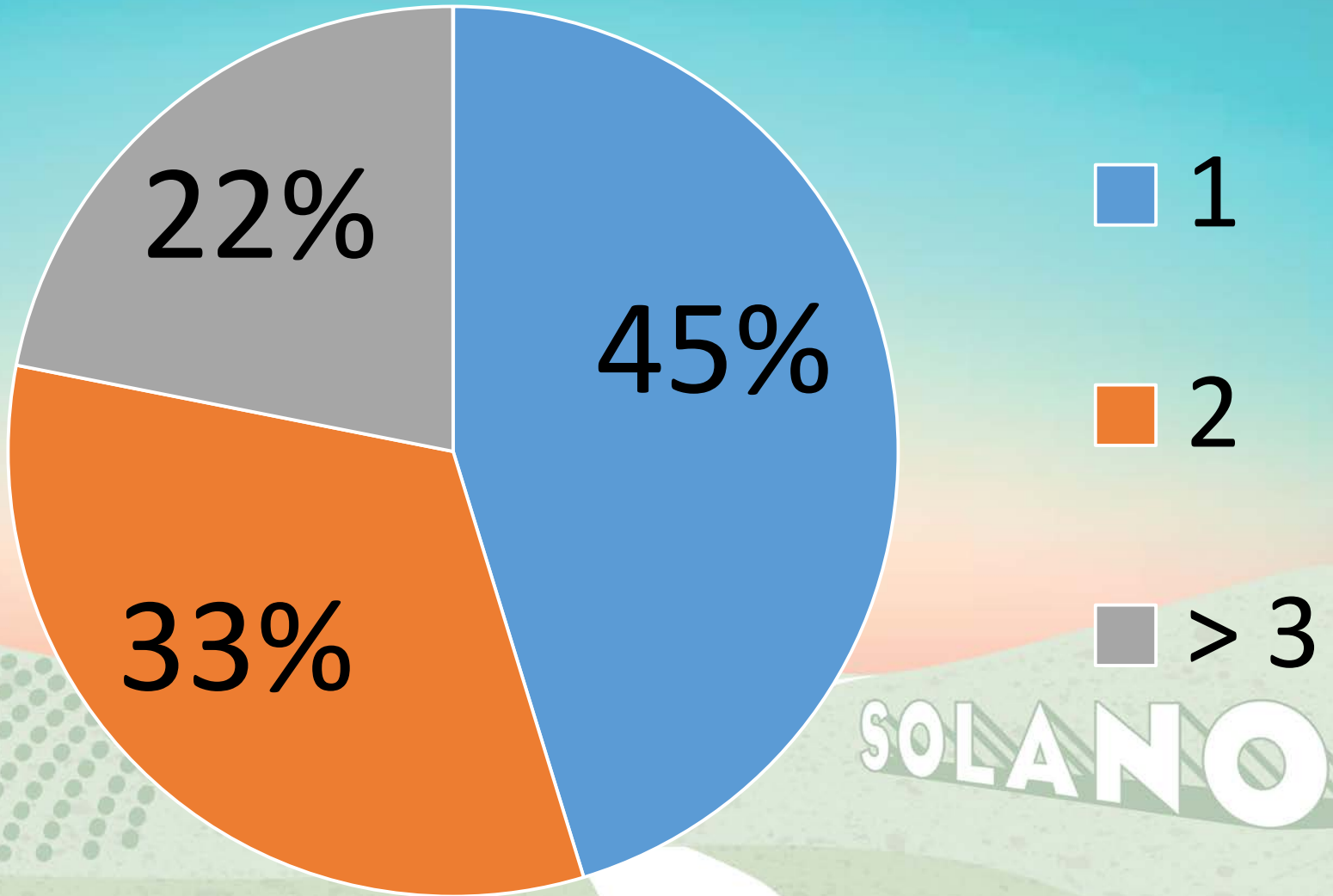


Who helps your with your transportation needs?

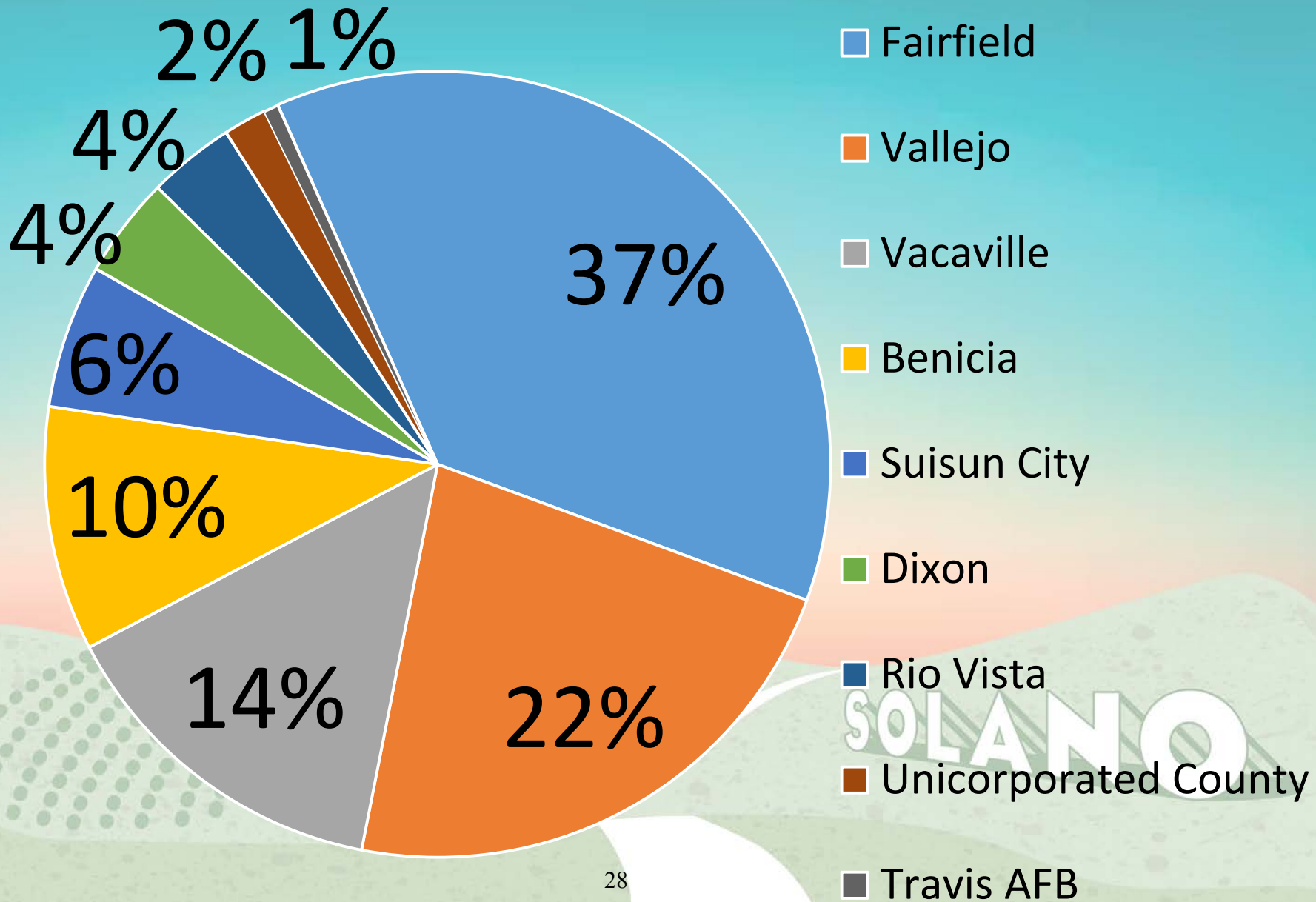


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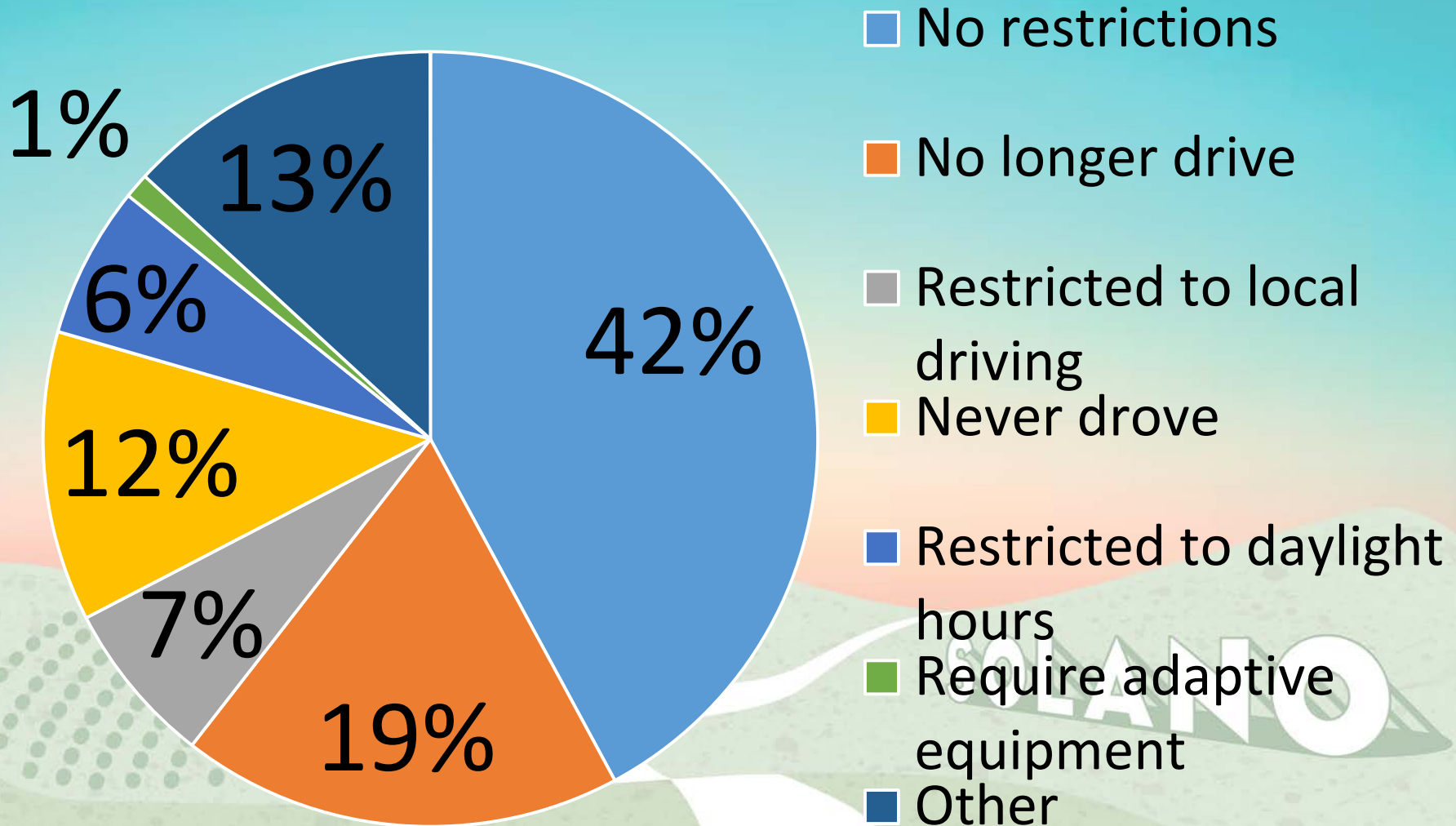
Household Size



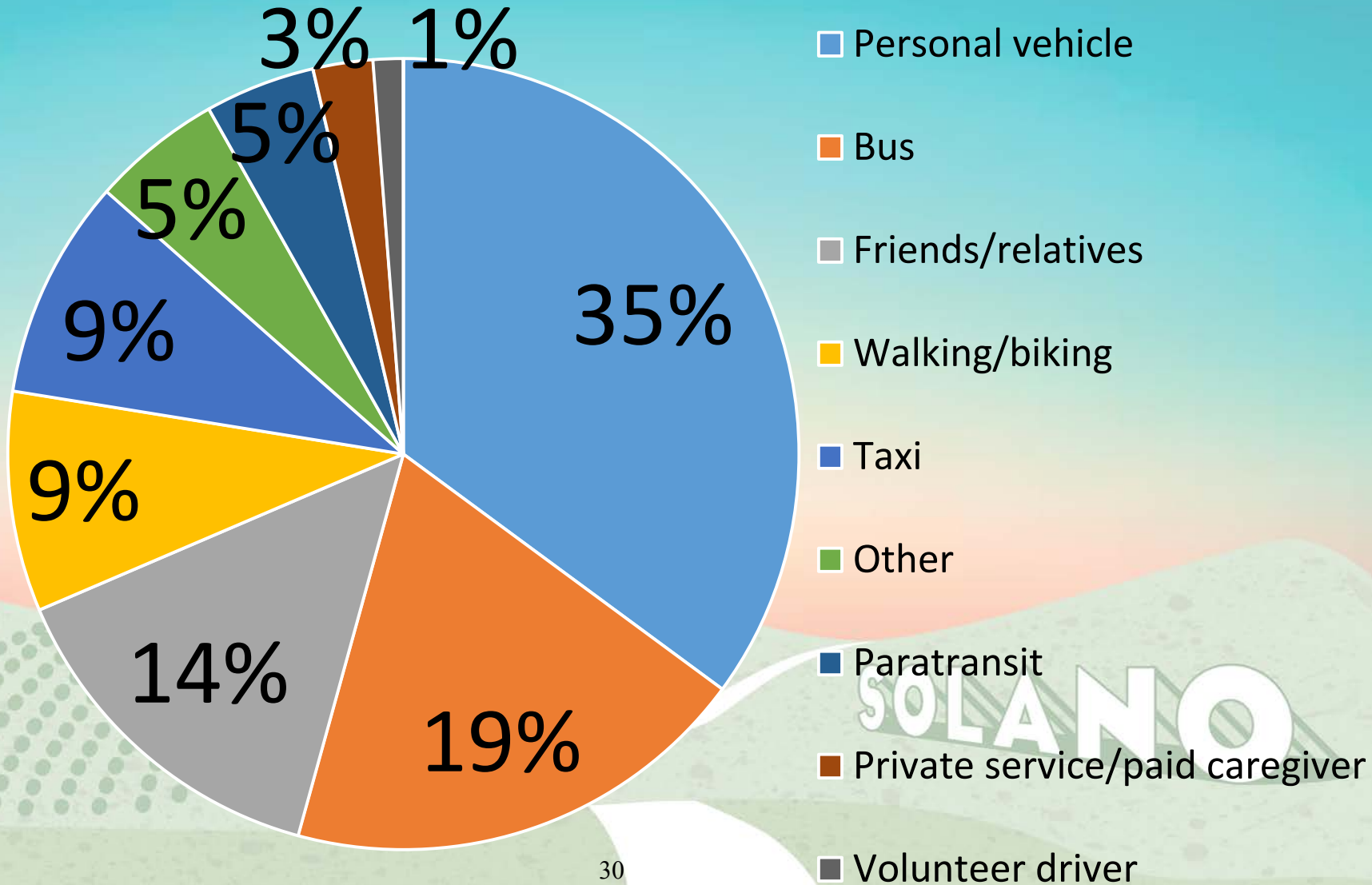
Where do you live?



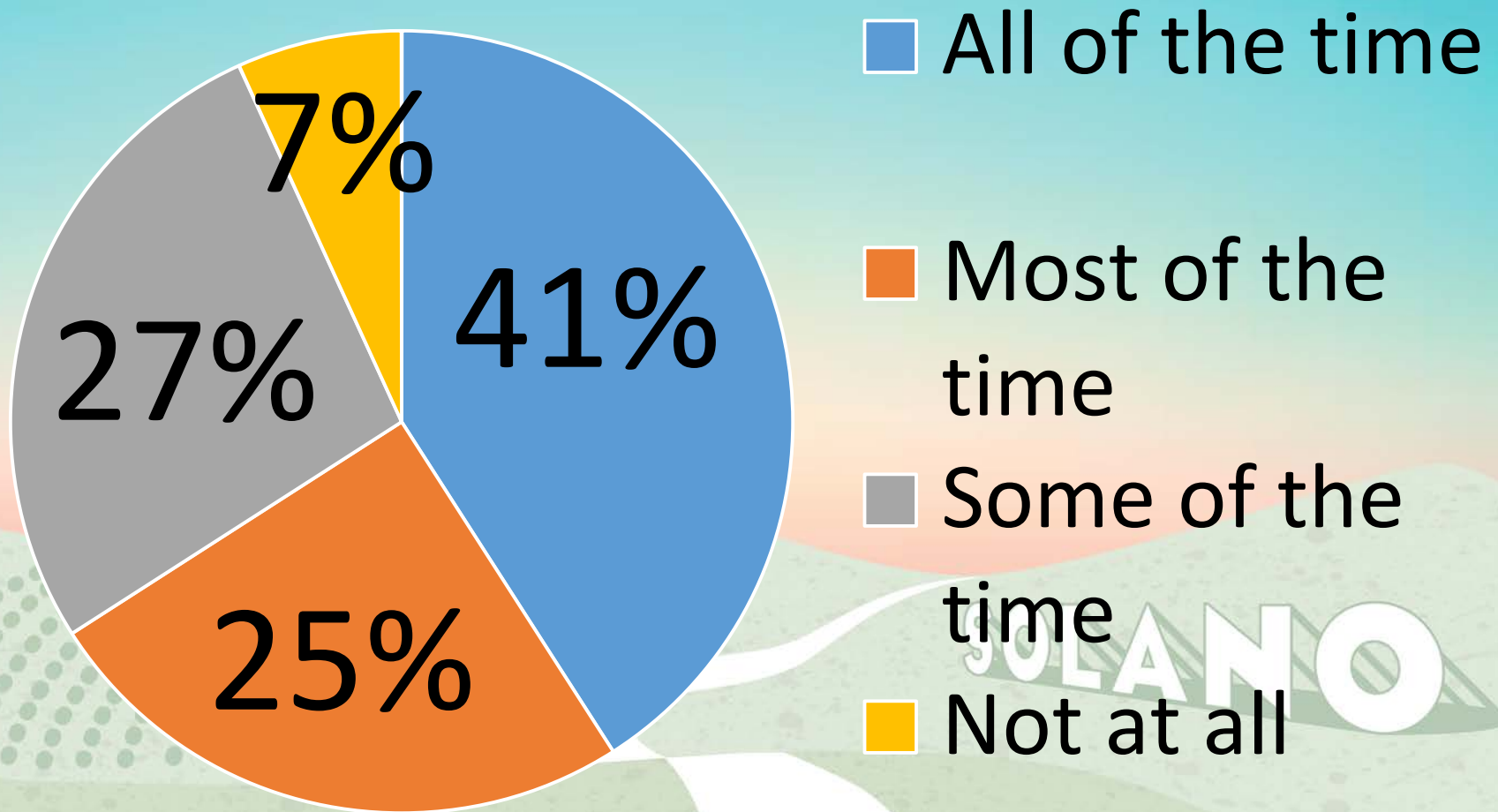
Do you have any limitation on your ability to drive?



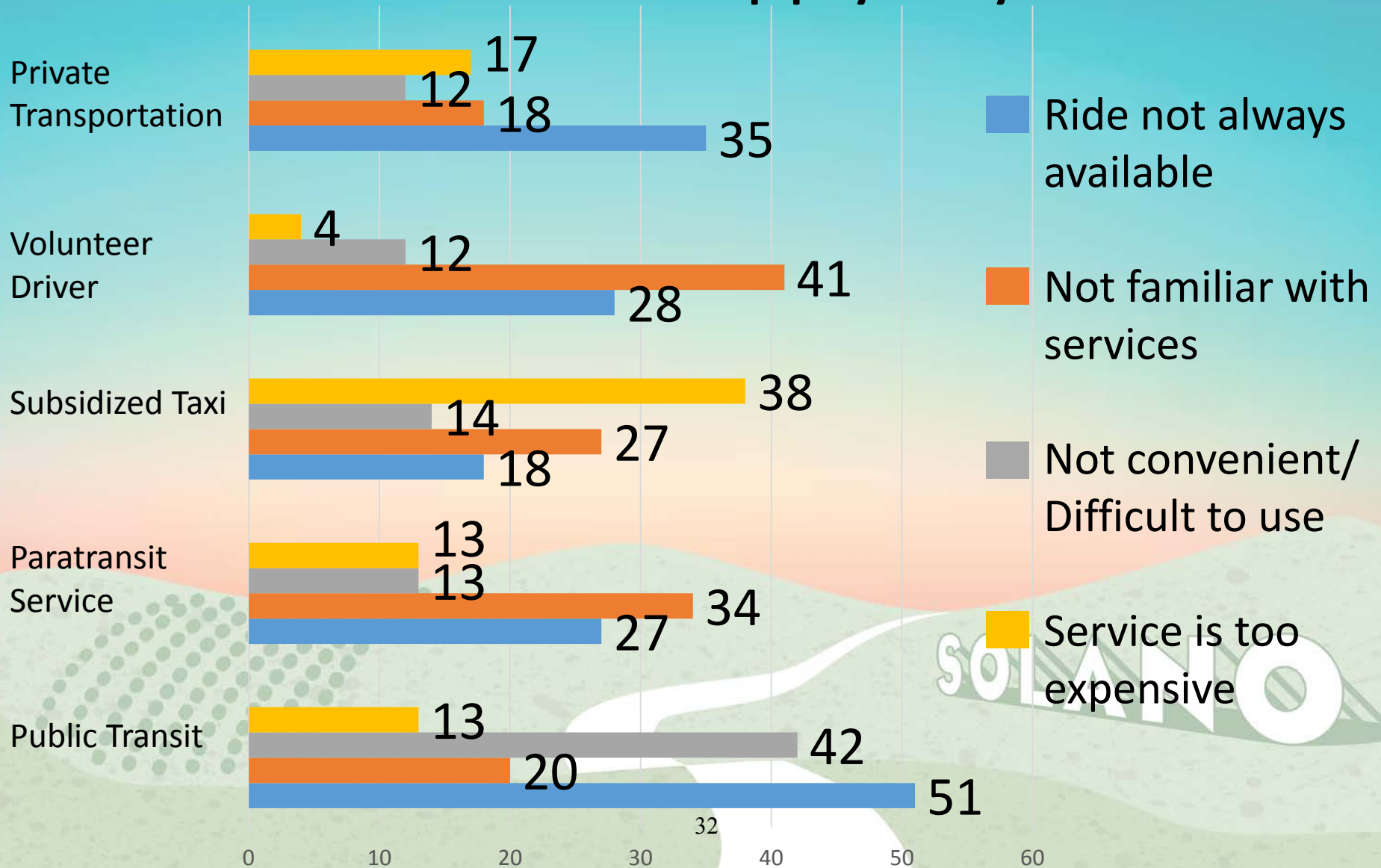
What is your primary means of travel to appointments, work, and/or errands?



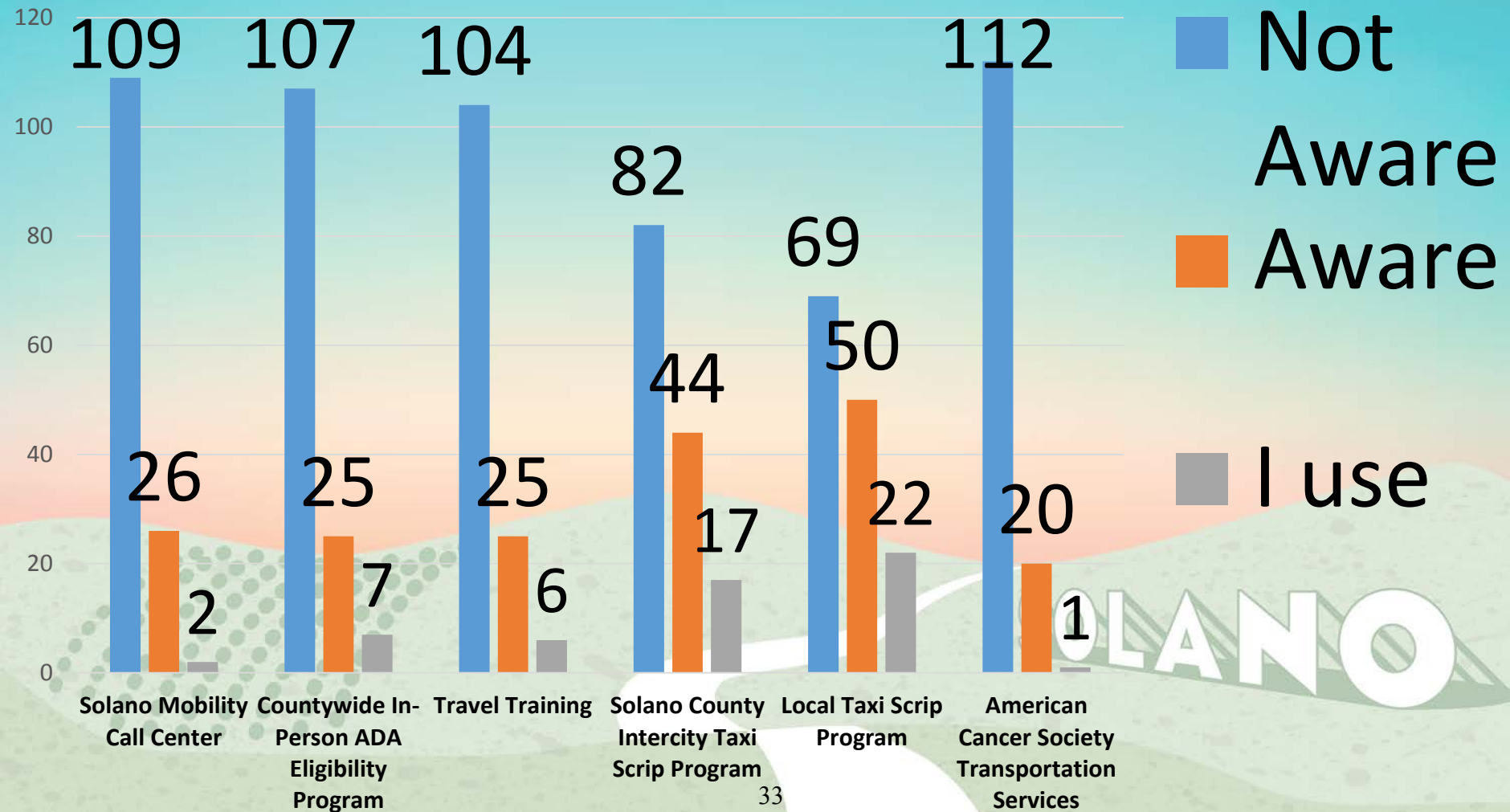
Is your primary means of travel meeting your transportation needs?



Mark all of the potential transportation barriers that apply to you.



Awareness of Solano Mobility Programs



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Service Providers

9 online survey responses

A stylized landscape illustration with rolling green hills and a white path. The word "SOLANO" is written in large, white, 3D-style block letters on a hill. The background features a gradient from light blue at the top to light orange at the bottom.

SOLANO

Emerging and Ongoing Transportation Issues

- Getting to medical appointments, shopping, social events, etc
- Intercounty travel to medical appointments
- Access to public transit (bus stops)
- Affordability
- Growth in diabetes and growth in dialysis transportation needs
- Transportation to work for visually impaired to the call center on Travis AFB

SOLANO

Underserved Audiences

- Nonambulatory seniors
- Seniors and persons with disabilities living in poverty
- Same-day/unplanned trips
- Homeless
- Homebound seniors and disabled
- 40-60 year (often with disabilities)
- Residents in rural areas

What Obstacles are you Facing in Delivering your Services?

- Need accessible vehicles
- Not enough volunteers
- Resistance of some customers to use less expensive but unfamiliar service
- The routes don't go where seniors need them

SOLANO

Successful Examples of Transportation Efforts

- Intercity taxi scrip program
- Volunteer driver program
- Shuttles with accessibility features
- Benicia and Dixon Dial-a-Ride Service

A stylized landscape illustration with rolling green hills and a white winding path. The word "SOLANO" is written in large, white, 3D block letters on a hill to the right. The background is a gradient from light blue at the top to light orange at the bottom.

SOLANO

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SENIORS AND PEOPLE WITH DISABILITIES TRANSPORTATION SUMMIT III

SOLANO

Q1: What are the main reasons seniors drive beyond when it is advisable for them to drive? Select all that apply.

A. It is inconvenient to take public transportation

B. Public transportation is too costly

C. Intimidated to take the first step to use public transportation

D. Unaware of choices

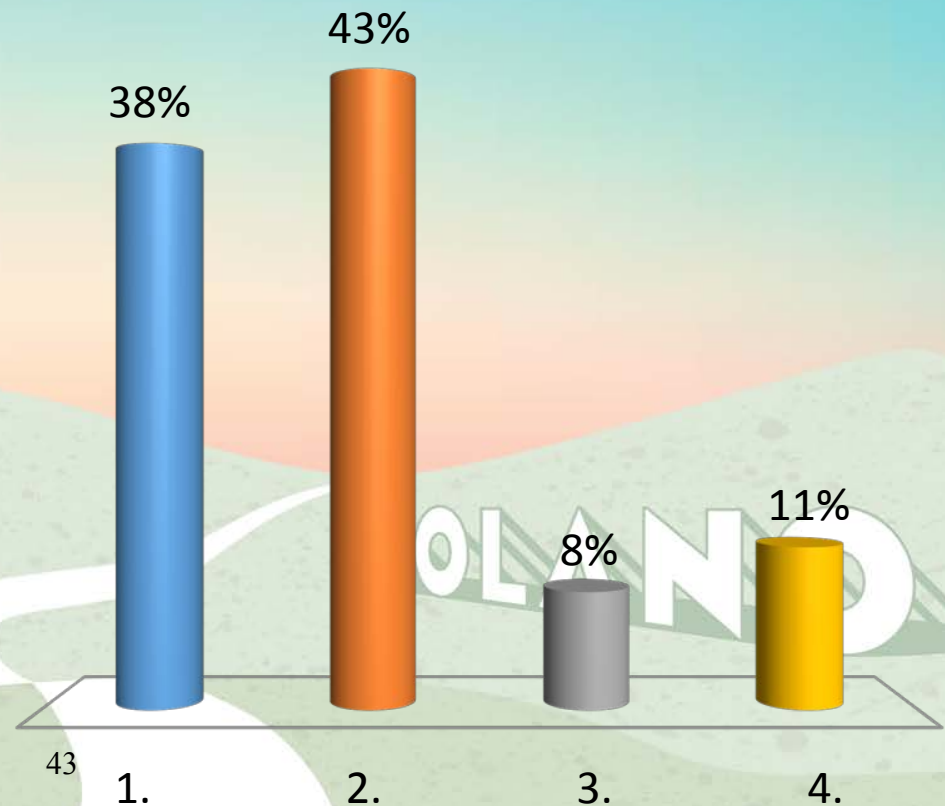
E. Don't want to give up freedom

F. All of the above



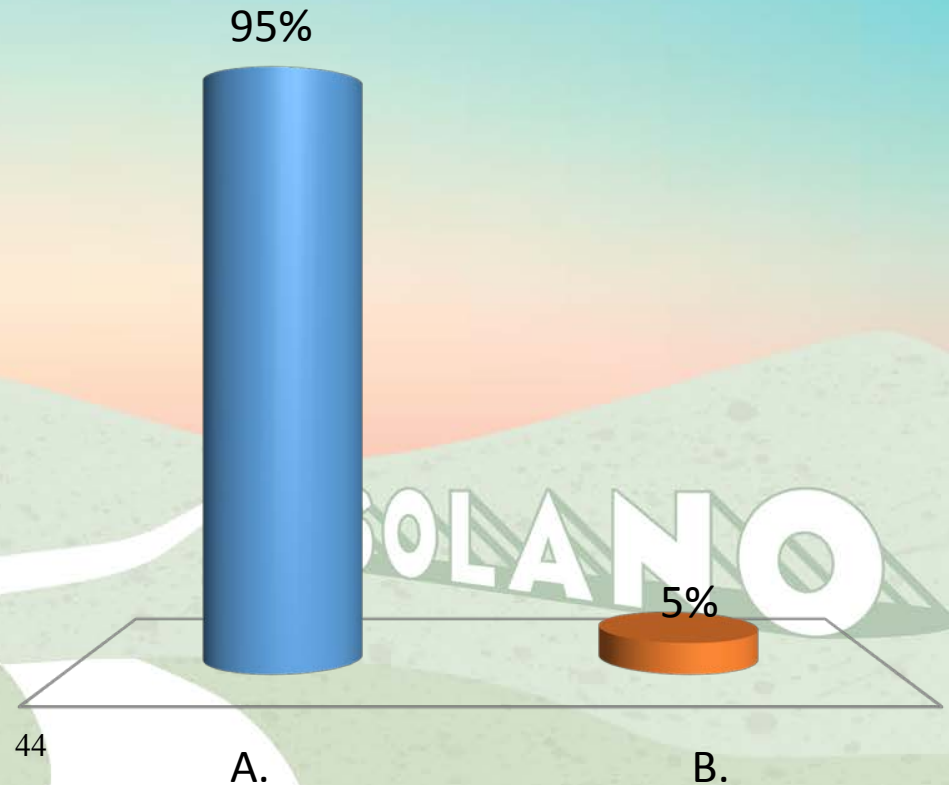
Q2: Do you have recurring transportation challenges?

1. On a regular basis
2. Occasionally
3. Rarely
4. Never



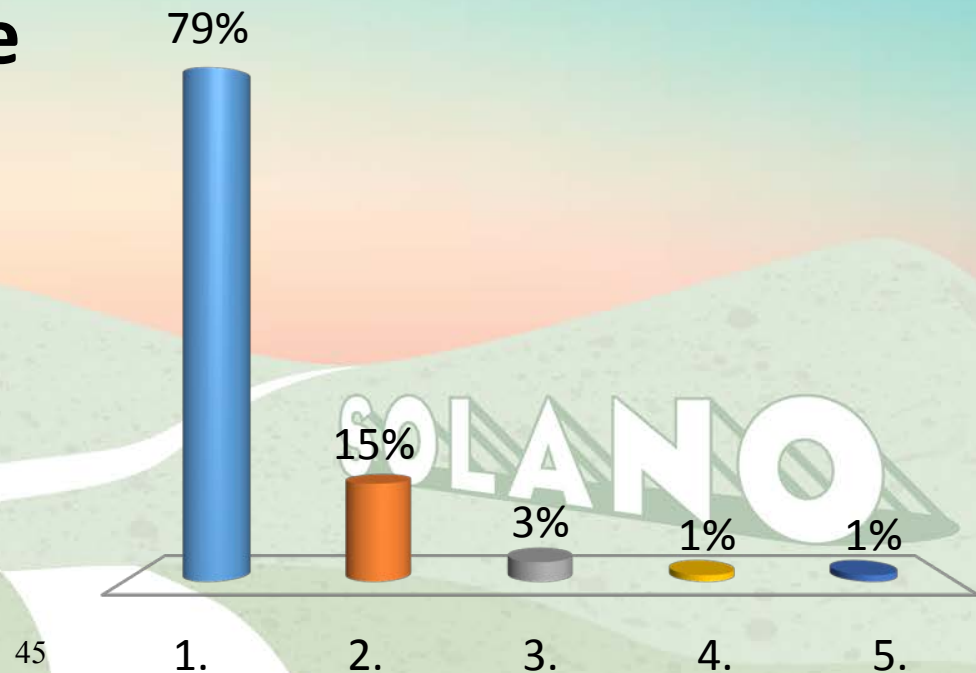
Q3: There are reduced fares on buses and taxi programs available to seniors and people with disabilities.

- A. True**
- B. False**



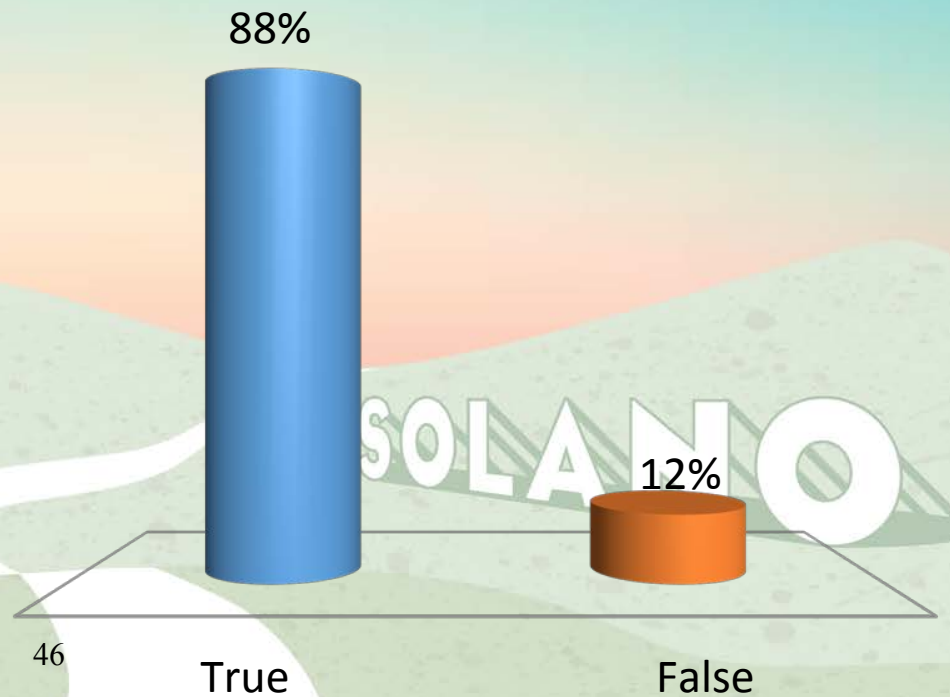
Q4: What level of importance do you consider the Phase II subsidized taxi scrip program to include non-ambulatory (people in wheelchairs) client services?

1. Very high importance
2. High
3. Medium
4. Less important
5. Not important



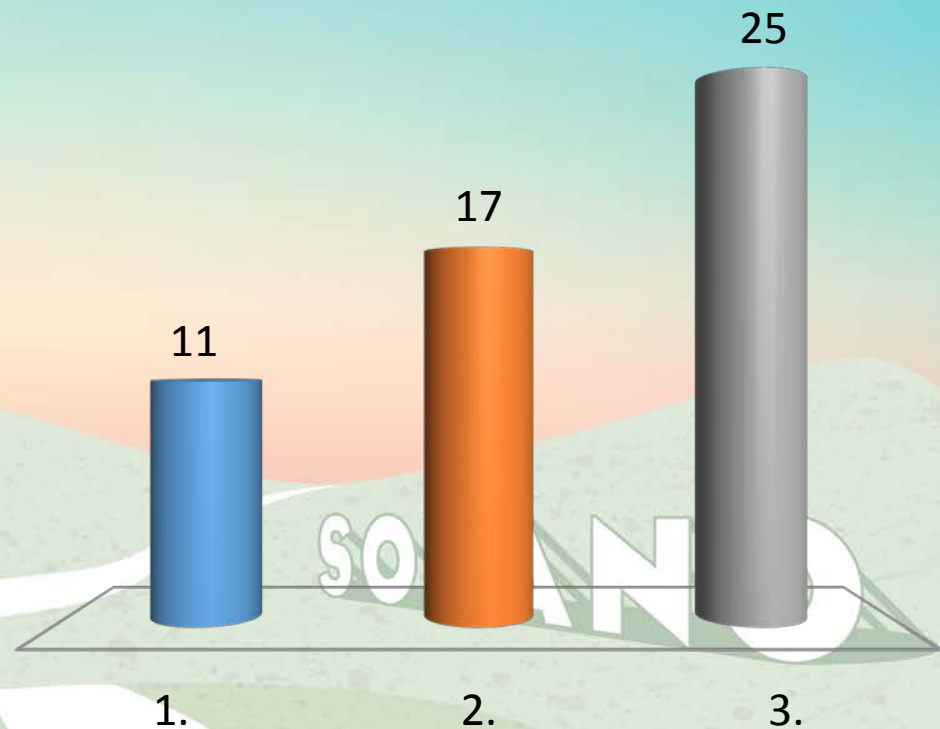
Q5: When you call the Solano Mobility Call Center on weekdays between 8 am and 5 pm, you will always reach a live person.

- A. True
- B. False



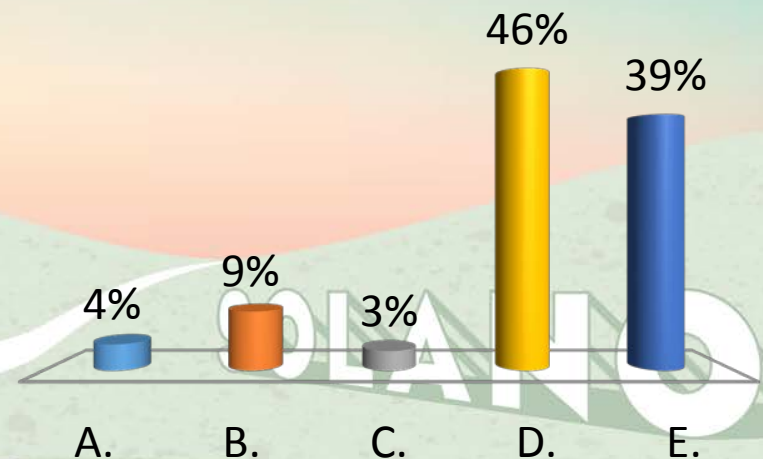
Q6: Where do you/your clients have most difficulty traveling to?
Choose only one.

1. Within town
2. Out of town
3. Beyond solano county



Q7: The Survey indicates that seniors are not aware of their options. What is the best way to help reach seniors with the information. Choose only one.

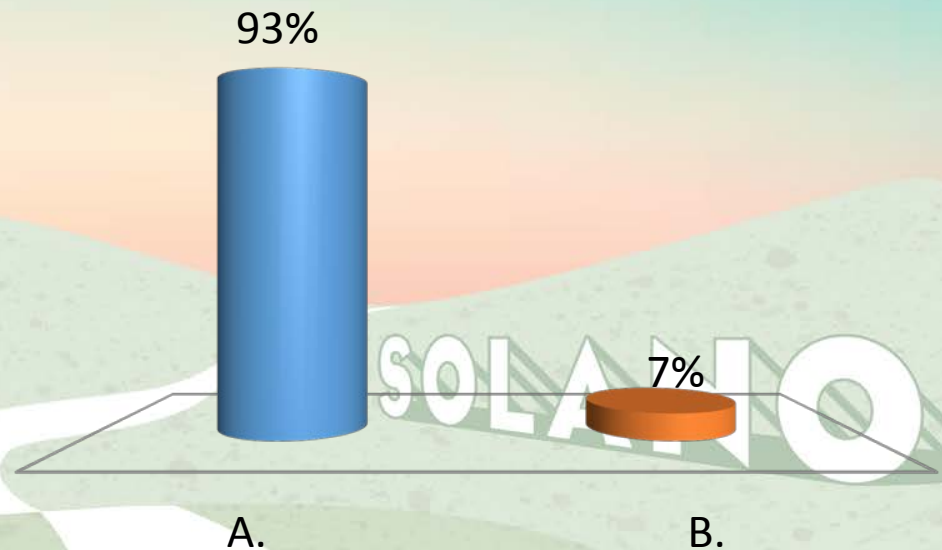
- A. Email
- B. Phone apps
- C. Website
- D. Print media (newspaper, direct mailers, etc)
- E. Through organizations



Q8: Would you be interested in participating in the upcoming update of the Countywide Transportation Study for Senior and People with Disabilities?

A. Yes

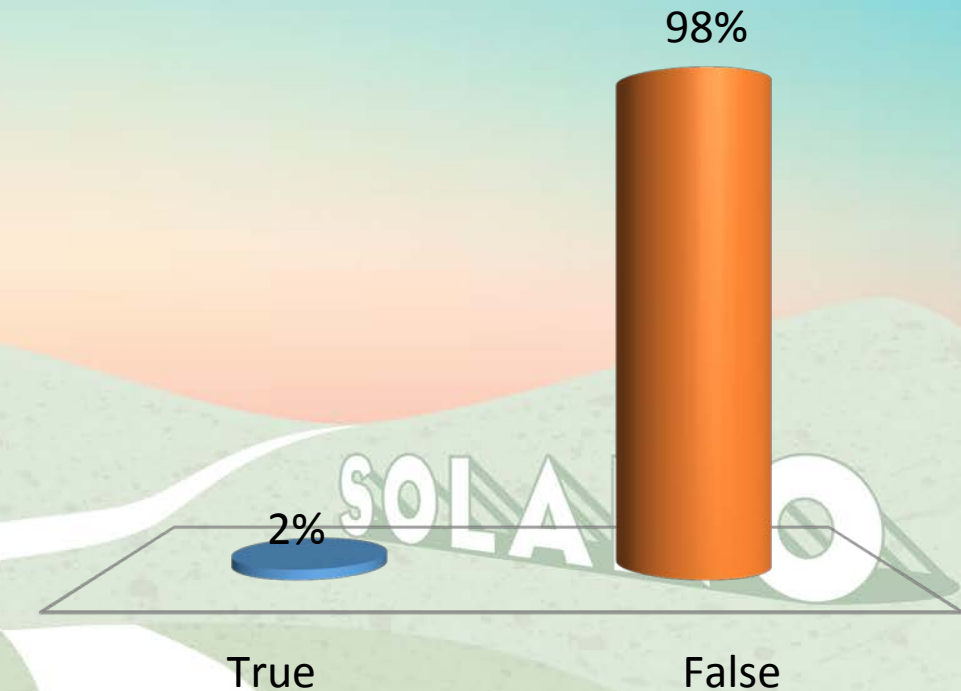
B. No



Q9: With the Travel Training Program, a “Travel Trainer” will ride the bus with you only once?

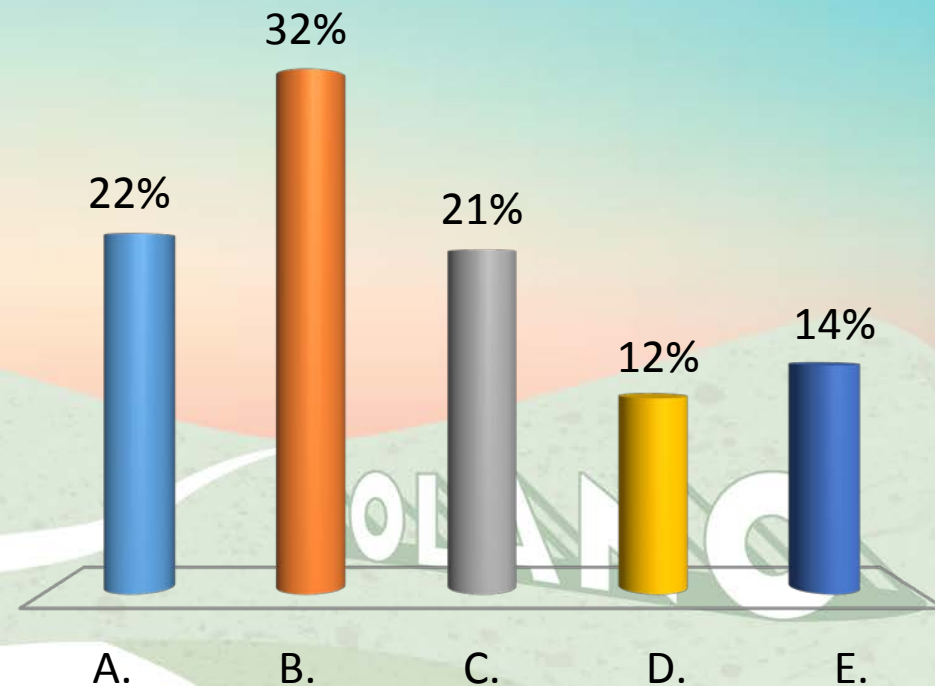
A. True

B. False



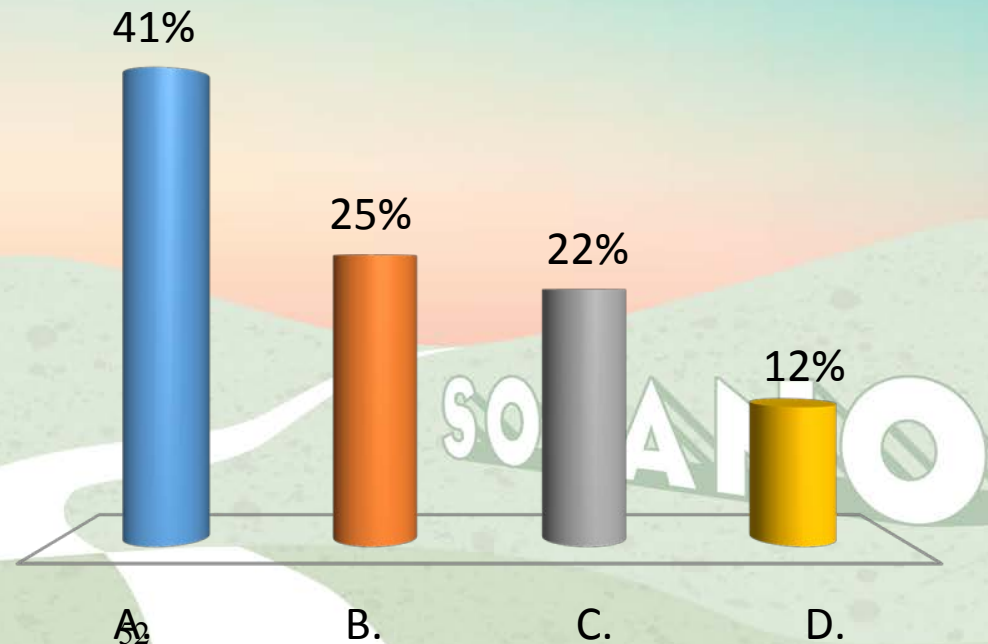
Q10: For people using a wheelchair or other mobility device, what do you think should be the top two mobility programs that should receive funding if additional funds were available? Select only two.

- A. Expand supply for Intercity Taxi Scrip Program
- B. Implement Intercity Taxi Scrip Program for non-ambulatory riders
- C. Intercity ADA paratransit services
- D. More training about mobility options
- E. Improved sidewalks and curb cuts



Q11: If rates could be reduced by using new vehicle sharing services such as Uber, Lyft or another similar service, would you consider using them?

- A. Yes
- B. No
- C. Maybe
- D. Don't know



Red and Green Dots

Program/Service	Red Priorities	Green Funding
Solano Intercity Taxi Scrip Program Phase II	96	74
Vehicle Share Program	85	55
Expand Volunteer Driver Programs	74	39
Solano Intercity Taxi Scrip Program Phase I	52	27
Golden Pass for Seniors	44	13
LYFT and Uber Type Programs	15	6
Senior Bike Share Program	10	4

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Summit III
 "Your Turn"
 Transportation Gaps

City	Source	Category	Comment
	Summit	Cost	Cost of Intercity paratransit
Fairfield	Summit	Cost	Some services too expensive for those on fixed income
Vallejo	Summit	Cost	Especially older adults working (fares)
	Summit	Customer Service	Taxi Driver not prioritizing subsidized taxi trips - untimely pick up
Vallejo/Benicia	Summit	Customer Service	SolTrans Paratransit Reservation
	Summit	Customer Service	Customer Service (respect etc) by service providers
	Summit	Customer Service	Taxi Scrip users treatment by taxi providers
	Summit	More Service	(FIA) - Service does not start early enough (7:00 am work)
Fairfield	Summit	More Service	Need more frequency and routing coverage
Rio Vista	Summit	More Service	Better access to BART
	Summit	More Service	Sat., Sun., and Evening services
	Summit	More Service	Limited work hours due to lack of transportation
Rio Vista	Summit	More Service	More service between cities
	Summit	More Service	Limited to day jobs due to transportation (expand to night time & weekend.
	Summit	More Service	Earlier morning service for out of county work destinations
	Summit	Paratransit	Paratransit has been unreliable (reality/perception issues)
Fairfield	Summit	Suggestion	Improve information about services
	Summit	Suggestion	Encourage more people to volunteer to drive. Add placard to give priority when volunteering
	Summit	Suggestion	Interpretation of transit schedule - consider touch screen technology
	Summit	Suggestion	Need more than resources (incentives to providers)
	Summit	Suggestion	More disabled (growth) will increase transportation accessible issue
	Summit	Taxi	Accessible cabs
Rio Vista	Summit	Taxi	Need Taxi Service
Vallejo	Summit	Taxi	Taxis - Poor availability during school hours (taxi/school agreements?)
Vacaville	Summit	Taxi	Positive experiences
	Summit	Taxi	Need School in taxi for disabled
	Summit	Taxi	Accessible taxis
	Summit	Taxi	Difficulties in getting scrip
	Summit	Taxi	Improve feedback options for users of taxi scrip
Vallejo	Summit	Transit	Take too long on bus
Vallejo	Summit	Transit	More seating at bus stops (esp. for people with disabilities)
	Summit	Transit	Improve information at bus stops (more locations)
	Summit	Transit/paratransit	Intercity Trips (transfers) too long
	Summit	Transit/paratransit	Cross county lines difficult

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Summit III
Comment Cards
Transportation Gaps

City	Source	Category	Comment
Fairfield	Comment Card	??	I am very concerned that we continue to provide options for those with limited income resources and mobility
Fairfield	Comment Card	Compliment	Good Lunch
Vallejo	Comment Card	Compliment	Thank you for such an enlightening program.
Fairfield	Comment Card	Compliment	Very informative summit
MTC	Comment Card	Compliment	Congratulations on the success of your programs.
Vallejo/Benicia	Comment Card	Compliment	Great job
Vallejo	Comment Card	Compliment	I loved all the information and PowerPoints
Vallejo	Comment Card	Info	Participate in an Advisory Committee about transportation in Solano County. Please send me a copy of the PowerPoint presentation.
North Bay	Comment Card	Info	Would like information on transportation meetings in the area (Solano, Napa, Sonoma)
Suisun City	Comment Card	Info	Interested in general intro- How to of all services provided for my seniors/disabled. Also the brochures that were on the tables would be great resource to hand out to my seniors (Solano Mobility Programs and Mobility Guide. Need contact inform for CHP Driver Course to offer classes at my center.
Vallejo	Comment Card	Info	Interested in participating on Countywide transportation study
Vacaville/Solano	Comment Card	Info	Can I get a summary of this summit
Vacaville/Solano	Comment Card	More Service	Need expanded hours & routes to access work and social, etc
Vallejo	Comment Card	More Service	It would be nice to have transportation service on Sunday for Church and Shopping. Service that is frequent.
Fairfield	Comment Card	More Service	DART on Sunday, Bus to Safeway on Waterman
Vacaville	Comment Card	More Service	City Coach extended services
Fairfield/Travis	Comment Card	More Service	Need earlier hours to Pride Industries on Travis Air Force Base
Vallejo	Comment Card	More Service	Sunday Service
Suisun City	Comment Card	More Service	My mission is to help education Seniors and People with disabilities about the various resources and to assist with access. More weekend and evening for college.
Vallejo	Comment Card	Paratransit	Wait time for paratransit

Summit III
 Comment Cards
 Transportation Gaps

City	Source	Category	Comment
Solano County	Comment Card	Priority	Car Sharing amongst non-profits organizations
MTC	Comment Card	Priority	Next steps should include a non-profit vehicle sharing program.
Vacaville	Comment Card	Priority	Taxi Scrip Priority- What solution
Vacaville	Comment Card	Priority	Vehicle Share
Vacaville	Comment Card	Priority	Independent Living Vehicle Share
Vacaville	Comment Card	Priority	Taxi Scrip Solution (Vehicle Share) Independent Living
Vacaville	Comment Card	Priority	Taxi Scrip Solution (Vehicle Share) Independent Living
Fairfield	Comment Card	Service Provider	Benicia Transportation and we provide transport to 5 counties in support of seniors citizens, adults with disabilities as well as the general public.
Vallejo	Comment Card	Service Provider	Thank you for the resources that come up aside from taxi scrip, paratransit, and Faith in Action that may help. Please keep me updated.
Rio Vista	Comment Card	Suggestion	We need better access to BART
Rio Vista	Comment Card	Suggestion	We need a taxi service
Fairfield	Comment Card	Suggestion	Person with visual/blind/physical disabilities: Accommodation - braille brochures. What accommodations could be made for a person who is hearing impaired
MTC	Comment Card	Suggestion	Consider agreements to allow paratransit to service outside of service boundaries so customers do not need to switch vehicles.
MTC	Comment Card	Suggestion	Consider monthly fixed route pass good on all county providers (and maybe VINE)
Suisun City	Comment Card	Suggestion	Several of the route/arrival/departures schedules are very difficult to interpret to the infrequent rider of our available train/bus system. The challenge is to explore the development of a touch screen - an origin/destination approach, similar to google maps/MapQuest.

Summit III
 Comment Cards
 Transportation Gaps

City	Source	Category	Comment
Fairfield	Comment Card	Suggestion	Volunteer neighborhood drivers for seniors and people with disabilities should be able to apply for ADA parking placards. For the benefit of their passengers with side benefits of possibly encouraging more drivers to volunteer. Example: Ride with Pride certified drivers can't get ADA permit placards
Fairfield	Comment Card	Suggestion	Neighbor helping (transportation) their neighbors are discouraged by CCRC (continuing Care Retirement Communities) due to liability concerns. Is there a solution to alleviate liability concerns?
Solano County	Comment Card	Suggestion	I want to the STA board as the Mental Health Representative
Suisun City	Comment Card	Suggestion	Education and train providers with customers services and provide incentives
Vallejo	Comment Card	Suggestion	Transit providers in each city should consider adding or adjusting routes to accommodate areas where seniors housing (esp. subsidized) and frequent destination Medical Centers, Seniors Centers, Groceries, Pharmacies. It could be mid-day shuttles when not using vehicles for commuters
Rio Vista	Comment Card	Suggestion	We need more publicity on what services are available
Vallejo	Comment Card	Suggestion	Expedited application "process" to service the needs of acute rehab patients
	Comment Card	Contact Inform	
Vallejo	Comment Card	Contact Inform	
Vallejo	Comment Card	Contact Inform	
Benicia	Comment Card	Contact Inform	
Vallejo	Comment Card	Contact Inform	
Vacaville	Comment Card	Contact Inform	

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PCC

DATE: July 13, 2016
TO: Paratransit Coordinating Council
FROM: Robert Macaulay, Planning Director
RE: One Bay Area Grant (OBAG) Round 2 Discussion

Background:

The Sustainable Communities Strategy (SCS), formerly known as the Regional Transportation Plan (RTP), is the primary planning and programming document for the Metropolitan Transportation Commission (MTC). The SCS is mandated to reduce greenhouse gas (GHG) emissions from cars and light trucks while also housing projected population growth. The last SCS, known as Plan Bay Area, was adopted in 2015.

One of the primary funding programs in Plan Bay Area is the One Bay Area Grant (OBAG) program, which consists of block grants to the Congestion Management Agencies (CMAs) to use for funding local programs and projects that advance Plan Bay Area goals. A list of projects and programs funded with OBAG is provided as Attachment A.

Discussion:

STA staff has made several presentations to the PCC, as well as other STA advisory committees, in preparation for the OBAG 2 project selection process. On July 13, the MTC Programming and Allocation Committee made a recommendation to the full Commission regarding OBAG 2 funding levels. The recommendation includes \$21.2 million for Solano County, with \$14 million of that amount being Surface Transportation Program (STP) money and the remaining \$7.2 million designated as Congestion Mitigation and Air Quality (CMAQ) funding. STP funds can be used for planning and project delivery, local street maintenance and capacity-increasing projects. CMAQ funds must be used for projects or programs that reduce congestion and/or improve air quality. Some of the STP and CMAQ funds go to operation of the STA and several of its programs, such as Planning, project delivery, safe routes to schools and mobility management. The amounts available to fund projects identified by the county, cities and advisory committees is expected to be approximately \$7.1 million of STP money and \$4.2 million of CMAQ.

Because these are Federal funds, they come with a substantial administrative burden. MTC has therefore set a minimum grant size of \$250,000. STA staff is pursuing further clarity from MTC staff on how this requirement is applied to multi-year programs.

As has been noted previously, MTC has eliminated several regional funding programs for OBAG 2. This includes safe routes to schools and regional rideshare program funding. STA may continue to fund these programs, but must do so out of its county share.

Although MTC is not requiring the Congestion Management Agencies (CMAs) such as STA to select OBAG projects until June of 2017, STA hopes to have its project selection completed in December of 2016. This may allow STA to more rapidly access OBAG 2 funds.

STA staff is developing a detailed schedule for an OBAG 2 call for projects. That schedule will be provided at the PCC meeting. At this time, staff anticipates the STA Board issuing a formal call for projects at its meeting of September 7, 2016. Projects would be due by October 12. At

the same time, staff will be finalizing project assessment criteria for adoption by the Board. These criteria will likely not be substantially different from those used in the first OBAG cycle.

There continues to be a substantial discussion about regional housing issues at the MTC Committee meetings. Although MTC staff is not recommending specific affordability and displacement conditions for communities receiving OBAG 2 funds, several commissioners and community advocacy groups have continued to raise the issue. A final answer as to what restructurings will or will not be in place, and how those would impact Solano communities, is expected At the MTC commission meeting of July 27. As of this date, all of the Solano communities have met the MTC requirements for having a Housing element approved by the state department of housing and community development, and all have either met or are on schedule to meet the Complete Streets requirements.

Recommendation:

Informational

Attachments:

- A. STA OBAG 1 Projects

STA OBAG 1 Funding

The STA Board programmed \$18.769 M of OBAG 1 funds for the following projects and programs:

1. Local Streets and Roads Projects, \$5.863 M
2. STA Planning, \$3.006 M
3. Dixon West B Street Bicycle Pedestrian Undercrossing, \$2.535 M
4. Vallejo Georgia Street Downtown Streetscape Projects, \$0.611 M
5. Solano Napa Commuter Information, \$0.533 M
6. STA Priority Development Area (PDA) Investment and Growth Strategy, \$0.025 M (net after backfill)
7. STA's SR2S Engineering Projects, \$1.2 M
8. STA Transit Ambassador Program, \$0.25 M
9. City of Suisun City's Train Station Improvements, \$0.415 M
10. City of Vacaville's Allison Drive Sidewalk + Class I to Transit Center, \$0.45 M
11. City of Vacaville's Ulatis Creek Class I Bike Lane (McClellan to Depot), \$0.5 M
12. City of Vallejo's Downtown Streetscape (Maine Street), \$1.095 M
13. Solano County's Vaca-Dixon Bicycle Path, \$1.8
14. Planning Grants (various), \$0.485 M

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PCC

DATE: July 11, 2016
TO: SolanoExpress Intercity Transit Consortium
FROM: Debbie McQuilkin, Transit Mobility Coordinator
RE: Draft Intercity Taxi Scrip Program Rider's Guide Update

Background:

On July 12, 2013, the Solano Transportation Authority (STA), Solano County's five local transit agencies, and Solano County entered into a Memorandum of Understanding (MOU) to fund a the Countywide taxi-based intercity paratransit service. The service provides trips from city to city, for the current ambulatory and proposed non-ambulatory ADA-eligible riders and has been identified as an ADA Plus service. Originally, the City of Vacaville was the lead agency for this service when it was initiated in February 2010 following the dissolution of Solano Paratransit in 2009. Vacaville transferred the lead role to Solano County in July 2013. On June 11, 2014, the STA Board accepted responsibility for managing the intercity paratransit service on behalf of the seven cities and the County, following a request letter from County of Solano's Department of Resource Management on behalf of the Solano County Board of Supervisors. On February 1, 2015, management of the Solano Intercity Taxi Scrip Program transitioned to the STA from Solano County.

In February 2010, the Intercity Taxi Scrip Program Rider's Guide was created to provide complete and comprehensive information to individuals wishing to utilize the program. The Guide has remained unchanged since it was created.

Discussion:

In order to reflect the current program information, new fares and updated sales locations, the Intercity Taxi Scrip Riders' Guide needs to be updated. Attachment A to this report is the Intercity Taxi Scrip Program Rider's Guide with some preliminary updates.

Fiscal Impact:

Informational.

Recommendation:

Informational.

Attachment:

- A. Draft Intercity Taxi Scrip Program Rider's Guide

The Solano County Intercity Taxi Scrip program is a flexible option for qualified ADA (Americans with Disabilities Act) individuals. This service provides premium ADA plus, curb-to-curb, same day transportation. The Intercity Taxi Scrip program is in addition to paratransit services available by public transit providers throughout Solano County.

Benefits of the Intercity Taxi Scrip Program

- Service between cities and rural areas in Solano County
- 24 hour access, 7 days a week
- Same day service
- No transfers required
- Low-cost

Eligibility

You must be an ADA certified resident of Solano County.

You must be ambulatory or able to enter and exit a taxi without the help of another person.

Your mobility device must be able to be folded for transport in the trunk of the taxi.

If you are a wheelchair user and cannot independently transfer from the wheelchair to the back seat of a taxi, you should continue to use paratransit for your travel needs.

If you are not currently ADA certified, please contact the Paratransit Eligibility Center for Solano County at 707-541-7184 to schedule an in-person interview and assessment. If needed, paratransit service

will be provided for transport to the assessment center.

ADA Photo ID Card

To purchase and use the new Intercity Taxi Scrip you will need an ADA photo ID card. This card will allow you to use Intercity and Local Taxi Scrip as well as paratransit services throughout Solano County.

There is no charge for your ADA photo ID card. You will be required to show your ID each time you purchase or use Intercity Taxi Scrip.

Lost or Stolen ADA Photo ID Card

Please contact the Solano Mobility Call Center at 1-800-535-6883 for assistance.

Service Areas & Hours of Operation

Taxi service operates 24 hours a day, 7 days a week. It takes approximately 15 to 30 minutes from the time you place your phone call for the taxi to arrive. While taxi service does not require an advance reservation, one to two hours notice is appreciated.

Intercity Taxi Scrip is valid for taxi trips originating and ending within Solano County. For instance, you can use Intercity Taxi Scrip from Benicia to Dixon (both within Solano County), but not to Davis, Sacramento or Richmond which are located in other counties.

Taxis may only provide service within the jurisdiction in which they are licensed. For example, Vallejo taxis may take a passenger TO another city, but may not be allowed to

pick up a passenger FROM another city. For your return trip, you must call a taxi from your current city (point of pick-up). ADA certified individuals may use a reduced-fare intercity taxi program to travel between cities. Eligible members may purchase \$100 of taxi scrip (tickets) for \$40 or \$20 for qualified low-income individuals** use within Solano County. For more information and to purchase taxi scrip, call your local transit agency.

**Those already qualified for the following low-income programs: Medi-Cal, Supplemental Security Income, Solano County General Assistance, CalFresh, CalWORKS, and PG&E Care

Intercity Taxi Scrip may be used for taxi trips between cities and rural areas within Solano County and is not valid for trips within your local city. Intercity Taxi Scrip is non-refundable and will expire. The expiration date is printed on the front of the scrip booklet. Only purchase the amount of scrip you intend to use. Limitations apply to the number of scrip books you may purchase in any given month and vary from city to city. Please check with your local public transit provider or the Call Center for details:

Service Restrictions

The Intercity Taxi Scrip program offers curb-to-curb transportation service. Please note, taxi drivers are not required to assist passengers. If you require assistance, please travel with an attendant.

Drivers are NOT Permitted To:

- Enter the residence of a rider.
- Perform any personal care assistance for any rider, such as lifting or carrying a passenger.
- Perform errands for riders, such as picking up prescriptions or groceries.

Scheduling Recurring Trips (Subscription Trips)

Taxi availability is dependent upon overall demand for service in your community. When demand is high, wait times may be longer. You are encouraged to schedule recurring trips in advance. Subscription service may be available for recurring trips on the same day(s) and time(s) each week. To request information about subscription service, contact the taxi dispatcher.

Canceling a Trip

Early trip cancellations provide more service opportunities for other customers. Please make every effort to cancel your trip as early as possible. Persons who repeatedly refuse taxi trips at the door when the taxi has arrived within 10 minutes of the requested pick up time, may be denied future service or charged a fee by the taxi company. For rules and policies regarding cancellation and refused trips, please call the taxi company.

Taxi Fares

Taxi fares are set by local City Councils. Rates are posted within each taxi and vary throughout the county. Taxis accept cash in addition to Intercity Taxi Scrip. No change

is given for scrip. Taxi drivers may not have exact change for cash fare.

At the time of your trip, you must show your ADA photo ID card to the driver. If you do not have your ADA photo ID card, you must pay the full taxi fare.

Taxi Wait-Time & Tips

Drivers are not allowed to accept Intercity Taxi Scrip as payment for wait time or tips. You may use cash to have a taxi cab wait for you or to pay a tip.

Attendant and/or Companion

Fares are charged by trip, not per person. There is no additional charge for extra passengers; however, taxi capacity is limited to the number of persons who can be safely transported while each is wearing a seat belt.

Transporting Packages

The amount of space in a taxi is limited. You are responsible for loading and unloading your packages or other carry-on items. Drivers are not required to assist riders with their carry-on items. If you require assistance, please travel with a companion.

Seat Belts

All passengers must wear lap and shoulder belts as required by California Motor Vehicle law.

Traveling with Children

When traveling with a child under the age of six who weighs less than 60 pounds, you must provide the child's safety seat and properly secure the child in it.

Service Animals and Pets

Both service animals and well behaved pets are allowed and travel free. Service animals must be under your direct physical control at all times. Small pets must be fully enclosed in a secure container you can manage.

A driver may refuse to transport an animal if it is not under your control, is disruptive or behaves in an aggressive or threatening manner. Please tell the taxi dispatcher you will be traveling with a service animal or pet when scheduling your trip.

Suspension of Service

Suspension from our program can result when a rider obtains or uses service under false pretenses; for example, provides false information on the eligibility application, allows others to ride in their place, or misuses taxi scrip.

Customer Service

The public transit providers of Solano County are committed to ensuring quality customer service is offered within the Intercity Taxi Scrip program. Your comments are welcome as they are an important tool to improve service.

All taxis operating in Solano County carry stamped, self-addressed Taxi Comment Cards available for your use.

Scheduling a Ride

The following taxi companies have agreed to participate in the Intercity Taxi Scrip program. Simply call the taxi within your city to request a ride.

Benicia

Yellow Cab.....745-3211

City Cab.....745-3399

Vallejo

Yellow Cab.....642-2024

City Cab.....643-3333

Dixon

AA Taxi Cab.....449-8294

Yellow Cab.....446-1144

Fairfield/Suisun

AA Taxi Cab.....449-8294

Fairfield Taxi.....422-5555

Veteran's Cab.....421-9999

Rio Vista

AA Taxi Cab.....449-8294

Vacaville

AA Taxi Cab.....449-8294

Vacaville Checker Cab.....447-4444

Yellow Cab of Vacaville.....446-1144

For program concerns or suggestions, or if you are unable to resolve an issue with a taxi company, contact the **Solano Mobility Call Center @ (800) 535-6883** or your local public transit provider listed below:

Dixon Read-Ride.....678-5020

Fairfield/Suisun Transit.....422-2877

Rio Vista Delta Breeze.....374-2878

SolTrans (Benicia/Vallejo)...553-7269

Vacaville City Coach.....449-6000

Solano County Intercity Taxi Scrip Program Rider's Guide 2016

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PCC

DATE: July 12, 2016
TO: Solano Paratransit Coordinating Council
FROM: Liz Niedziela, Transit Program Manager
RE: PCC Membership Status Update

Background:

Paratransit Coordinating Council (PCC) is a citizen's advisory committee to the Solano Transportation Authority (STA) that represents the seniors, people of disabilities and low-income residents of Solano County. The members of the PCC are volunteers from the local community and local social service agencies. The term of service on the Council shall be three years. A member may continue to serve through reappointment by the STA Board.

The Solano Transportation Authority's (STA) Paratransit Coordination Council (PCC) By-Laws stipulate that there are eleven members on the PCC. Members of the PCC include up to three (3) transit users, two (2) members-at-large, two (2) public agency representatives, and four (4) social service providers.

At the June PCC meeting, STA staff presented that Anne Payne's PCC term was expiring in June 2016. Anne Payne was interested in serving on the PCC for another term of three years. Anne Payne has worked for Area Agency on Aging in Solano/Napa County and currently is employed at a senior living facility. The PCC voted to forward a recommendation to the STA Board to reappointed Anne Payne to the Paratransit Coordinating Council as a Social Service Provider for an additional three (3) year term which will be presented to the STA Board in September 2016.

Discussion:

Curtis Cole's PCC term is expiring September 2016. Curtis Cole is not interested in serving on the PCC for another term of three years. Curtis Cole provided valuable input to various studies and programs. The PCC would like to thank Curtis Cole for his three year contribution.

Recommendation:

Informational

Attachment:

- A. PCC Membership Status (July 2016)

Solano County
Paratransit Coordinating Council
Membership Status
July 2016

Member	Jurisdiction	Agency	Appointed	Term Expires	Chair/Vice-Chair Appointment
James Williams	Member at Large		December 2012	December 2018	
Lyll Abbott	Member at Large		July 2014	July 2017	
Richard Burnett	MTC PAC Representative		December 2012	December 2018	
Judy Nash	Public Agency - Education	Solano Community College	April 2016	April 2019	
Curtis Cole	Public Agency – Health and Social Services	Solano County Mental Health	September 2013	September 2016	
Edith Thomas	Social Service Provider	Connections 4 Life	February 2015	February 2018	
Anne Payne	Social Service Provider	Senior Living Facility	June 2013	June 2016	January 2016
Rachel Ford	Social Service Provider	Wellness/ Recovery Unit	February 2016	February 2019	
Cynthia Tanksley	Transit User		February 2015	February 2018	
Ernest Rogers	Transit User		June 2014	June 2017	January 2016
Kenneth Grover	Transit User		June 2014	June 2017	

PCC

DATE: July 12, 2016
TO: Paratransit Coordinating Council (PCC)
FROM: Sheila Ernst, Administrative Assistant II
RE: 2016 PCC Meetings and Locations

KROC Center, Banquet Room

Thursday, July 21, 2016

1:00 – 3:00 p.m.

586 E Wigeon Way

Suisun City, CA 94585

Rio Vista Veterans Hall

Thursday, September 15, 2016

1:00 – 3:00 p.m.

610 St. Frances Way

Rio Vista, CA 94571

SolTrans Operations & Maintenance Facility, Conference Room

Thursday, November 17, 2016

1:00 – 3:00 p.m.

1850 Broadway St.

Vallejo, CA 94590

Recommendation:

Informational.